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TECHNICIAN DEVELOPMENT

TOYOTA T-TEN PROGRAM ADVISORY COMMITTEE MEETING

PROGRAM: Toyota T-TEN
PLACE: Showroom

DATE: October 27, 2011
TIME: 9:00 a.m.

Present:

Matt Spitzer	Toyota T- TEN Instructor, Shoreline Community College
Dave Nelson	Toyota Motor Sales – Portland Region
Todd Wright	Toyota Motor Sales - Portland Region
Brian Steel	Toyota Financial Services – Portland Region
Susan Hoyne	Shoreline Community College
Randy Jager	Foothills Toyota
Larry Armstrong	Bob Bridge Toyota
Bob Gardner	Rodland Toyota
Mike Harrington	Rodland Toyota
Adam Powell	Toyota of Kirkland
John Haedt	Toyota of Kirkland
Brian Piper	Toyota of Olympia
Duane Stutzman	Toyota of Olympia
Ron Kunce	Wilder Toyota
Arlin Lidstrom	Wilder Toyota
Tom Maggerise	Heartland Toyota
Steven Gray	Heartland Toyota
Eric Schnabel	Toyota of Puyallup
Tim Fretz	Burien Toyota
Terry McCoy	Burien Toyota
Mark Jackson	Toyota of Lake City
Chris Stroud	Toyota of Lake City
Kevin Nelson	Magic Toyota
Russ McDuffie	Michael’s Toyota of Bellevue
Brian Coward	Michael’s Toyota of Bellevue
Steve Thompson	Michael’s Toyota of Bellevue
Ralph Allmand	Toyota of Seattle
Corky Morrow	Titus-Will Toyota

T-TEN Program Update – Matt Spitzer

Matt brought the group up to speed on the Fall quarter curriculum, the new Toyota class P151 Engine Repair is being integrated into the current curriculum with specific attention paid to oil consumption, timing chain replacement, and vvt-i service. The Toyota Portland Region has agreed to give his students credit for the class even though it is not a Toyota T-TEN current requirement.

Matt spent a week in Louisville in August this summer on a curriculum development program with Toyota. This event was a great event. Several schools are now implementing the ‘Shoreline way’ of

doing business which is nice to see. The event is being used as a way to help schools develop and share resources to create an integrated curriculum. The next event will be in San Diego in January and Matt will be attending.

Toyota has come out with a new Policy and Procedure agreement with schools. The highlights for Shoreline are that the new certification levels, either CE or CEED will be in place. Shoreline will be a CEED school and will be able to award full certification to graduates. The dealers all commented that whatever it takes to keep that classification, just let them know because that is very important to them. Toyota will also allow the T-TEN program at Shoreline to purchase and scrap certain vehicles. This will allow a new cash flow for the program to purchase what it needs. The other unwritten requirement will be an expectation for 10 graduates per year from each CEED school.

College Budget - Susan Hoyne

Susan Hoyne, Division Dean, informed the group that the college will be taking an approximate 30% cut from the state funding currently available to the College. This cut will need to take place by the first of the year. The T-TEN program and other automotive programs should not experience any cuts due to their excellent ties to the community and track record of success.

NATEF Recertification

Matt explained what NATEF is and the process of recertification. The first step is for a group of at least 4 Advisory Board members to meet and go over the Certification materials. The next step is to recruit 3 non-advisory members to be part of the actual evaluation team. Matt asked the group for volunteers for the self-evaluation portion. Randy Jager from Foothills Toyota and Kevin Nelson from Magic Toyota both volunteered; others had to check their calendar. The process would take place the week of November 14; Matt will send an e-mail reminder for volunteers.

Professional Certificate

Matt explained the Professional Certificate process and the dates that it will be offered and a registration form was handed out to the members. An e-mail will be sent with the form attached as well. Several dealers asked questions about who is appropriate to attend. The appropriate student is one with several years of previous experience with a different manufacturer or independent shop; several stores will check with their staff and have people in mind.

New business

All dealers present filled out technician demand forms for the following year and several comments were made that business is good and the demand for techs is definitely on the rise. It is now near impossible to fill their store with good techs and several stores are relying almost exclusively on T-TEN to fill the need.

Questions

There were no questions.

Meeting was adjourned at 10:05 a.m.