



Toyota • Scion • Lexus  
TECHNICIAN DEVELOPMENT

## SHORELINE COMMUNITY COLLEGE TOYOTA T-TEN PROGRAM ADVISORY COMMITTEE MEETING

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**PROGRAM:** Toyota T-TEN  
**PLACE:** Showroom

**DATE:** April 23, 2013  
**TIME:** 10:00 a.m.

**Present:**

Matt Spitzer	Shoreline Community College
Tom Maggerise	Heartland Toyota
Adam Powell	Toyota of Kirkland
Randy Jager	Foothills Toyota
Brian Coward	Michael's Toyota
Dave Scott	Michael's Toyota
Russ McDuffie	Michael's Toyota
Elizabeth Valenzuela	Toyota of Seattle
Bob Gardner	Rodland Toyota
Mike Harrington	Rodland Toyota
Brian Davis	Foothills Toyota
Steve Gray	Heartland Toyota
Edwin Hurskin	Toyota of Seattle
John Haedt	Toyota of Kirkland
Michael O'Brien	Toyota of Kirkland
Paul Lee	Renton Toyota
John Schwartz	Toyota of Puyallup

### **Toyota T-TEN Certification Process and Assessment – Matt Spitzer**

There is a new certification process to keep up with technology. To help with this I have scrapped five (5) vehicles in Fall and Toyota has replaced them with two Prius', a Toyota Camry, a RAV 4, a Lexus IS250 and a Lexus hybrid. A lot more hybrids are coming through our door.

We are still early in the process and they have allowed us to go last. The expectation to be able to meet the new standards is 1 – 2 years. There are few things that will come about for this new certification process one of which is having two instructors. When this happens is not up to me. New students will start once a year. Otherwise, we could accept students every other year. Out of the 50 T-TEN programs, we will be the last to be assessed. We are required to do 2500 hours to get by. When the new instructor is hired I would like the Advisory Board to be a part of the hiring committee. With having the two teachers, one would teach the first year and the second would teach the second year, maybe I would teach Fall & Spring.

As we get close to the assessment, I will need from the dealers a tight analysis of the T-TEN students. We really want to know the needs of the dealership, i.e., what are the needs? Who is mapped out at your store?? I will be making appointments to meet with you in the middle of June to discuss this.

**Approval of Minutes**

The minutes from our October 16, 2012 meeting was motioned to pass.

There was no more new business.

Meeting was adjourned at 10:25 a.m.