



**Shoreline Community College**  
16101 Greenwood Avenue North  
Shoreline, WA 98133



**SHORELINE COMMUNITY COLLEGE  
HONDA PACT PROGRAM ADVISORY COMMITTEE MEETING**

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**PROGRAM:** Honda PACT Program  
**PLACE:** Showroom Room - 2120

**DATE:** November 15, 2017  
**TIME:** 11:30 a.m. – 1:30 p.m.

**Present:** Jeff Boles, American Honda Motor Co., Inc.  
Aaron Citizen, West Hills Honda  
Aschlee Drescher, Haselwood Auto Group  
Rob Dykstra, PACT Alumni – Lynnwood Honda  
Rich Gray, Lynnwood Honda  
Daniel Legg, American Honda Motor Co., Inc.  
Martin Leigh, Honda of Kirkland  
Robert Macias, American Honda Motor Co., Inc.  
Ryan Ogilvy, Honda of Burien  
Brian Slish, Honda of Kirkland  
Roy Stiff, American Honda Motor Co., Inc.  
Jason Takayoshi, Acura of Bellevue  
Geoff Walla, Lynnwood Honda  
Adam Yamamoto, Honda of Seattle

**College Representatives:**

Bob Biesiedzinski, PACT Program Coordinator/Instructor  
Guy Hamilton, Executive Dean, Workforce & STEM  
Jacquie Ogilvie, Department. Secretary  
Corey Ratner, Executive Director of Automotive & Manufacturing  
Mark Velez, Automotive Program Coordinator

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**WELCOME AND INTRODUCTIONS**

- Bob Biesiedzinski opened the meeting and thanked all for their support and help in keeping us up to date with concerns. He expressed the need for us to continue to meet the needs of the program. Everyone went around and introduced themselves.

## **APPROVAL OF MINUTES**

- Minutes from May 10, 2017, meeting and were approved as written.

## **ELECTION OF ADVISORY COMMITTEE CHAIR**

- Bob Biesiedzinski asked for nominations and then asked if there was anyone who was willing to volunteer. Brian Slis, Honda of Kirkland, volunteered and he was thanked.

## **NATEF UPDATE**

- The process was completed and the Honda score was 5.0 out of a possible 5.0.
- Score was perfect and we are very happy and it is through the college, manufacturer and dealership support that helped us to achieve this score.

## **DEALER NEEDS & REQUESTS**

- Every dealership needs additional techs.
- They want both experienced and entry level personnel.
- Bob asked that all potential students that are currently in their dealership be referred to him so he can get them started in the Honda PACT program.
- The PACT program will have 4 open seats for Winter Quarter (starts 1/8/18).
- Bob asked who was on high school advisory boards and Brian Slis said he was on the Bothell High school and Bellevue High school board. He commented that these schools have excellent programs. It was recommended that the high school instructors bring their student to our facilities. The challenge for the program is the decreasing numbers of high school graduates who are interested and qualified to enter the program.
- Ashlee Drescher, Haselwood Auto Group: She works with the vets and the VA program pays them to go to school and they also get a paycheck.
- Brian Slis: A couple of the reasons for not getting techs at his workplace is traffic & driving records. He could hire 5 techs right now. Same goes for Ashlee at Haselwood.
- Bob said the ability to pay for school is always an issue with a tech but our college has resources to help them. They must first complete their FAFSA to become eligible.
- Ryan Ogilvy, Honda of Burien, needs 3 techs this year and 3 next year. 60% of his techs are let go within 90 days of hire.
- Rich Gray, Lynnwood Honda, has lost 3 techs this year from commute issues. He could use more techs.
- Brian Slis puts ads out there and gets no responses. He was wondering if we could try to promote job openings as a group.
- It was pointed out that all the dealerships are looking for techs so everyone is in competition with each other.
- Corey said he was going to visit the middle schools to start the process of getting them interested in becoming a technician.

- SCC is in the process of getting dorms on campus. The dorms would be a huge help to get techs interested in coming to our school.
- The overlapping schedules is not working between the school and the dealership.
- Corey mentioned that the Ford program from his former employer would do 8 or 9 weeks at school and the balance at the dealership. Ford would also reimburse tuitions and many would work weekends and nights. Basically, if they can't work they can't afford to school.
- Jason Takayoshi said maybe the students can go to school 3 days instead of 4 days or maybe have the school open on Saturdays.
- Night schools could also work with coming to school 2 days a week throughout the week.
- Aaron Citizen, West Hills Honda: Night class would be better for the dealers to get the students at work for the business.
- Roy Stiff: There is a job board currently under development, but it's not ready to go out. He wanted some feedback. He went on to explain this job board would allow the dealers to log in and look for a tech. Also, it would help the existing tech relocate. They need to make sure that the tech is not jumping from dealer to dealer.
- Guy Hamilton – He thanked the group for their input about how to run the program with a new model. Everyone is needed to buy into the new model of how to run the Honda program and we want to move forward.
- Corey asked the group if there was any need of any tooling or any new equipment for our program. No items were put forth.

#### **STUDENT COMMENTS – JOHNNY KAMACHO**

- Bob introduced Johnny Kamacho as a current student who will be discussing what the current students need.
- The students would like proper safety tools at the dealer. One example is the droppings of rats. There are times when the student is working on a car that rat droppings are noticed. The breathing of this could lead to Hantavirus. A respirator or another means of making sure the dust from the dried excretion is not inhaled would be advantageous for the health of the student.
- Off campus scheduling (2 days a week) is a problem for retention of lessons from school.
- Students are not getting the opportunity to learn the skill at the work place.
- Going to school is expensive and when you have rent to pay, food to eat, etc., it is not affordable and it is difficult.
- It would be nice for the dealership to reimburse the students for the two ASE exams that is required for the Honda program because, once again, this is money that is not available from the student.
- It was brought up in the meeting that Snap on gives a discount on tools. Most students will pay \$4000 for tools.
- When the students graduate from Nissan and get employed their tuition will be reimbursed or \$6,000 will go towards Snap on tools.
- Ashlee – her dealerships provide tools in the shop and after a two year contract with the student, tools will be purchased for them by the dealer.

## **6. STATE OF PACT PROGRAM**

- a. - Corey introduced himself as the new Executive Director of Automotive & Manufacturing.
  - He touched on his experience as owning 6 shops.
  - He has worked in both on the business side and on the education side.
  - His program went from 40 to 369 students partnering with Subaru and Maserati, Ford, Chrysler and Toyota.
  - There are creative ways to recruit.
  - We need to bring the schools here to let them see what a great program we have here to take it to a higher level.
- b. Automotive department budget
  - We need to talk about the budget with the committee. The ETL for our NATEF recertification said we need a better budget.
- c. Student sources
  - Please make the connection happen with either Bob or Corey so we can address student sources. We have funding and training here at the college.
- d. Current curriculum
  - Overall 80% of Honda technician training is offered –the students are required to complete 100% of online training. High school programs are closing down because it is a very expensive program to run.
  - Should we consider an automotive theme camp?
- e. Work experience
  - Legal marijuana – Burien Honda had an opening for a lot attendant. 31 applied for the position and all of them failed either through drug testing or bad driving records.
  - Ashlee: She said that 80% of her applicants pass the drug test.

## **NEWS FROM NWTC – Daniel Legg**

- 1 year tenure – any candidate for training.
- AHM is introducing a new ExpressService/AcceleratedService course. This course is a 2 man per rack, day long course. We will come to the dealership to talk to your DPSM.
- In Portland the express training has been around since 2005.

## **NEW BUSINESS**

- Bob told the group that thanks to Roy Stiff, Honda is implementing the replacement of vehicles.
- We have 3 new cars.
- LKQ is getting some of our donations hauled away.

## **ADJOURNMENT**

- Meeting adjourned at 1:30 p.m.