



HONDA PACT PROGRAM ADVISORY COMMITTEE

May 22, 2019, 11:30 a.m. – 1:30 p.m.

Shoreline Community College Automotive Showroom, 2100 Building

Minutes

Members present: Brian Moore, AHM; Ryan Hoffman, AHM; Jeff Boles, AHM; AHM; Jane Nottbusch, AHM; Mike Flaherty, AHM; Rich Gray, Lynnwood Honda; Rob Dykstra, Committee Chair, Lynnwood Honda; Richie del Puerto, Sno-Isle Tech Skill Center; Martin Leigh, Honda of Kirkland; Marc Clauson, Current Honda PACT Student, Honda of Kirkland; Lauren Hadley, SCC; Jason Takayoshi, Acura of Bellevue; Daniel Reynoso, Acura of Seattle; Matt Radcliffe, Honda of Marysville; Corey Ratner, SCC; Guy Hamilton, SCC; Bob Biesiedzinski, SCC

The meeting was called to order at 11:34 am. Rob Dykstra, Committee Chairperson, invited everyone to help themselves to lunch and introduced Bob Biesiedzinski, Honda PACT Coordinator/Professor to the group.

Bob Biesiedzinski welcomed all of the members and thanked them for their willingness to participate in this meeting. Bob proceeded to make some individual introductions and invited all of the members to introduce themselves to the group.

Rob asked the members to read the previous meeting minutes. The minutes were approved as written with no amendments.

Bob reported on the state of the Honda PACT Program. He informed the group that the first offering of the new one-year model for the program is under way, and all of the students are doing very well with the new format. He mentioned that the PACT Program at Shoreline Community College had 18 graduates from the program in the past calendar year and that he anticipates the same number during the current calendar year. He asked the managers of the Honda and Acura dealerships to help with the recruiting efforts to fill the fall quarter 2019 class with qualified student candidates. He is looking for a minimum of 15 students, of which he already has 12 students selected. He reminded the committee that typically the best candidates for the program are those that come directly from the dealership service departments. Bob informed the group that there is no shorter path to completion of a Honda or Acura Master Technician than through the Honda PACT Program.

Rob Dykstra invited Guy Hamilton to update the committee on college. Guy informed the committee that the college is currently in the annual budget planning stage for the next fiscal year, and that the college remains committed to supporting the Honda PACT Program while acknowledging that college enrollment is down which is having an impact on overall college funding. Corey Ratner informed the committee that he is leaving the college to return home to New York. Guy indicated that the college is

fully supportive of our program and that he will be directly supervising our department until a new director is hired.

Jason Takayoshi asked Dean Hamilton if the college is cutting budget from the automotive program in an effort to fund the remainder of the college. Dean Hamilton indicated that any reduction in program budget is reflective of the overall cutbacks across the entire campus.

Rob moved the conversation to old business updates.

Bob Biesiedzinski informed the committee of the successful launch of 3 high school programs as part of the Honda Guided Pathway Project, Sno-Isle Tech Skill Center, Meadowdale High School and Bellevue High School. All three schools are being provided with vehicles by American Honda Motor Co., Inc. At the time of this meeting Bob has enrolled three students from Sno-Isle Tech Skill Center into the Honda PACT Program for fall 2019.

Guy Hamilton informed the committee that reservations are currently being accepted for student housing in the new Residence Hall being constructed on campus. Bob asked the service managers present to help spread the word among their dealership contacts for potential students who are not local to the college.

Bob Biesiedzinski informed the committee of the inclusion of NC3 Certifications into the Honda PACT Curriculum to help provide more industry certifications for the students. Marc Clauson indicated the value and benefits he has received through these additional certifications.

Rob introduced Marc Clauson who spoke of the current student concerns and comments about the program. These comments/concerns include:

- Increased ability to work alongside mentor technicians in the main shop on the job
- More open communication between management and PACT Student employees
- More rapid transition for PACT students from the ExpressService/AcceleratedService bays into the main shop at the dealership
- Establishment of a mentorship process that utilizes multiple mentors in the dealership, i.e., rotating mentors on a monthly/quarterly basis

Rob introduced Brian Moore & Ryan Hoffman from American Honda Motor Co., Inc.

Brian thanked the students present, both current & former, for their willingness to participate in the Advisory Committee. He further thanked the Service Managers and dealership representatives for their continuing support of the PACT Program. Brian informed the members that American Honda would have a large presence at the SkillsUSA National competition in Louisville, KY again this year and encouraged the college to become more active in SkillsUSA on the local level. He further commented on a pending agreement between American Honda Motor Co., Inc. and Renton Technical College to open a Honda PACT Collision Program. Concern was voiced by members of the committee that American Honda might consider moving the Honda PACT Program away from Shoreline Community College, to which Brian assured the group that there is no consideration of moving our program.

Brian further expressed an interest by American Honda and the Industry Education Team at AHM about a succession plan for Bob Biesiedzinski. He indicated that he is aware that Bob is approaching retirement in the next few years and American Honda wanted to make sure that the college has a plan to move

forward with the program after Bob leaves. Guy Hamilton assured the group that he is aware of a timeline for Bob's retirement and that he will be working with Bob & American Honda to insure a smooth transition to a new program coordinator/instructor.

Brian informed the committee that his department at American Honda is currently updating the Honda PACT Operations Manual and that he would be working with the instructor community at the upcoming Honda PACT Instructor Conference to finalize any updated information in the operations manual for the program.

Rob opened the floor to an open discussion by the Honda and Acura Dealership and corporate Honda members.

A question was asked about the limited number of Honda IST (Individualized Skills Training) Modules that the students are required to complete in the program. Marc Clauson indicated his desire, and the desire of other students, to have access to more training module credit as part of the program. Brian Moore addressed this concern by explaining limitations on delivery of some IST content at the college level due to module design and those modules designated for delivery only at a Honda Corporate Training Center. He also indicated that we at Shoreline Community College have the ability to deliver as many, or all of the available Honda IST modules if we have the vehicles, tools and instructor certification in place. He did indicate that while these additional modules could be delivered at the college that AHM would not grant certification for them at this time.

A request was made by current & former students for updating our program vehicle inventory to newer model vehicles. Brian informed the group that his department is currently working to update the vehicle inventory at all of the PACT Programs around the country. Bob indicated that Shoreline Community College Honda PACT has received 5 new vehicles in the past 6 months, all being 2014 and newer vehicles.

Marc Clauson reiterated his desire to be able to complete Honda Master Technician status at a quicker pace. A discussion ensued about the Master Technician status and how the title on paper does not always reflect the actual technical abilities of the individual. Rich Gray stated the some dealers find that previous experience does not equal Master Technician Certification. Matt Radcliffe suggested that American Honda consider adding IST certifications as applicable going forward in time. Brian Moore indicated he would take the suggestion into consideration. Matt Radcliffe further added that overall basic technical abilities have the most relevance to the employee and employer.

Marc Clauson requested that American Honda allow access to both the Honda and Acura side of iN after completion of the program.

Rob informed the group of the next scheduled Honda PACT Advisory Committee meeting on Thursday, November 21, 2019 preceding the Honda PACT Graduation Celebration. He asked if there was any further comment or questions.

Rob requested a motion to adjourn. Meeting adjourned 1:23 pm.