

Assessment Statistics: Winter 2011 Online Student Survey

The statistics are calculated based only on the attempts being used in the grading option (Last attempt, First attempt, Lowest Score, Highest Score, or Average of Scores). If Average of Scores is the grading option, then all attempts are included in the statistics.

Name	Winter 2011 Online Student Survey
Attempts	328 (Total of 339 attempts for this assessment)
Instructions	This is for students in online ("N" section) and mostly online ("M" section) classes only. If you are in hybrid ("Y" section) or web-enhanced ("S" section) classes, please do not fill out this survey. Please remember to click "submit" at the end of the survey. Thank you.
Question 1	Multiple Choice

Where do you live?

Answers	Percent Answered
More than 50 miles from Shoreline	11%
North of Shoreline	30%
Shoreline area	27%
South of Shoreline	24%
Bellevue & Eastside area	7%
<i>Unanswered</i>	1%

Question 2	Multiple Choice
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Why did you choose to take an online class?

Answers	Percent Answered
Schedule flexibility: couldn't come to campus on regular basis	52%
Distance: live/work too far from campus	9%
Prefer taking classes online	17%
Availability: couldn't get into a traditional face-to-face class	22%
<i>Unanswered</i>	0%

Question 3	Multiple Choice
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If an online course you wanted was not available, which option would you choose?

Answers	Percent Answered
Find another college offering the class online	25%
Not take the class at this time	26%
Take the class during the day on campus, if offered	29%
Take the class in the evening on campus, if offered	12%

Hope the class would be offered online in the summer	8%
<i>Unanswered</i>	0%

Question 4 Multiple Choice

The support and training was sufficient for your online class?

Answers	Percent Answered
Yes	87%
No	13%
<i>Unanswered</i>	0%

Question 5 Multiple Choice

What is your preferred web browser?

Answers	Percent Answered
Firefox	44%
Internet Explorer 8	44%
Safari	12%
<i>Unanswered</i>	1%

Question 6 Multiple Choice

Did you check your web browser settings before taking a test?

Answers	Percent Answered
Yes	39%
No	60%
<i>Unanswered</i>	1%

Question 7 Multiple Choice

Did you have any computer difficulties taking a test?

Answers	Percent Answered
Yes	19%
No	80%
<i>Unanswered</i>	1%

Question 8 Multiple Choice

What mobile devices do you use?
(choose more than one if needed)

Answers	Percent Answered
iPhone	16%
iPad	5%
Android versions	21%
Smartphone	17%

Netbook	8%
Laptops	76%

Question 9 Multiple Choice

What network connection devices do you have?

Answers	Percent Answered
Wifi	77%
Cellular – AT&T	18%
Cellular – Sprint	6%
Cellular – Verizon	19%

Question 10 Essay

Are there classes you would like to see online in the future?

111 answers

I would like the Medical Laboratory Tech Program to be an online program.

Math courses. Specifically Math 99 and above. This would make my life a whole lot easier.

No. I want more evening classes to be available instead. It's hard to take Science courses at night.

Sociology 101

NA

None

More music classes

Chemistry & biology

math classes with two or more choices of instructor.

No.

As of now, all the classes I am interested in taking online are available. I understand why lab involved, public speaking/performance classes and foreign language classes are not available online and I prefer that way.

I would like to see the night computer classes come back! I like being able to talk to the teacher face to face and not through email. I feel like I'm teaching myself. I work from 7am until 5pm and some times later than that, the teacher is not there during school hours and if the teacher is there it is usually during the day when I am working. This also includes the tutors.

All of the classes in the business entrepreneurship degree.

I believe a lot of business type people are constantly on the go and need to do homework on their own free time which may vary from week to week.

Political science would be nice also international studies

more childhood education classes and physical education classes

I'm not sure that it's about *which* classes I'd like to see online, but more about how often

they are offered. I would like to see CMST 203 and 210 offered online and also offered more often during the course of the year, along with science courses offered online during the course of the year, to make it easier when planning courses around my day-time, full time work schedule. Limiting online courses to one or two select quarters makes it difficult if there are other classes being offered in only one quarter as well.

All accounting and business classes.

I think more general requirements would be nice to have online.

Not at the moment.

real estate

Yes

Yes, mostly chemistry and biology class.

Math

n/a

Lower level math ie math 080. More variety, and language classes too.

n/a

anatomy and physiology

All business courses

Math

Science

I would like to see more science courses offered online, with at-home labs if possible. It worked well and was fun with Geology 101, and I could see it working with Envs 101, which I took as a hybrid last summer. Some of the Envs. labs were done online, but I think all of them could be, if you could find a willing partner with whom to measure trees and such!

I can see where this might be impossible with some of the Chemistry and Biology courses...too many chemicals and special equipment. In my fantasy unlimited-budget world, I'd love to see a supervised open lab, M-F, 9am-3pm. The student would show ID and the lab assignment when requesting materials, and the lab would have a master file of all the courses' lab assignments and what was needed. This would open up at least a few online possibilities, and some work-study opportunities for students to assist in the lab.

I would also like to rave about the availability of the instructors here. It's nice to have the option, when taking an online class, of visiting the professors here on campus. It made all the difference in my Econ 201 course last quarter.

That's all for now!

I am not familiar with all that is offered online at this point in time so I am not able to answer this question.

Not at this time.

Not sure. Online is pretty frustrating at times and definitely easier to slack off in.

Science class labs

Yes, Business 104. This is the only class I need for my accounting degree which isn't offered online. Until this class is offered at nights or online, I won't be able to complete my degree.

Marine Biology

nothin inparticular

probably accounting class again.

computer classes

Business

none specifically come to mind

more history & psychology, science classes (variety) - as many different possible.

My preferance is on campus classes but there's only so many available at night. However, I did enjoy the flexibility of the online class for both my time and working around schedule conflicts with other classes. Considering my degree is in VCT, I don't think there are many opportunities to do online classes.

Math classes

Foreign Language classes, lower level math classes, more criminal justice classes.

Math Courses are available on-line through many other Community Colleges...not sure why Shoreline does not offer them?

I like it every class was online.....

everything!

Now, there is all that I need.

no, online classes are way too hard for me. this was the first online class i took ever, and i faced with a lot of pressure and difficulties

ten-key

none that I can think of

More Nutrition classes

HIstory of American Music

Music Theory

Counterpoint

I DID NOT have a good online experince the classes I took should be offered as a face to face class but because of politice the only way to take the class is online. I am thinking of changing to a college that cares more about the students then the bottom line.

CS 121- Alice & Javascript. This is offered as a so called "hybrid" class currently, but

requires meeting 3 times per week which seems more like a face to face class to me. Its current scheduling time is very difficult (8:30 - 9:20) for me to fit in, and the instructor does not offer anything in his in-person classes that could not be taught online. (I have taken this same class before from him, but withdrew because of schedule conflicts).

I use Chrome, the google browser, but have tried Firefox and Internet Explorer 8. None offer a particularly satisfying Blackboard experience. Of particular note, the inability to save a draft and the extremely poor formating performance (especially when composing in Word and pasting into a Discussion Board window) have left me wondering whether I shouldn't ask for a partial refund of my tuition. This is not an issue of not having my settings right or not using one of the preferred browsers, the experience is across the board substandard. I give Blackboard a B-!

I cannot think of any additional classes, but I wish that the classes that are online would truly be online... **NO SERVICE LEARNING VOLUNTEERING REQUIREMENTS RIDICULOUS FOR ONLINE LEARNING AND NO PROCTOR TESTS FOR MATH COME ON THIS IS ONLINE NOT HYBRID!**

Not that I can think of at the moment.

Foreign languages

I think the selection of on-line classes is a good one!

Not sure. My bustc classes ended up being online which wasn't a good choice because if I needed help it wasn't there in a timely manner and the lab help wasn't much help. You pay for a teacher and help you should get it. Also not an answer from the teacher saying, "Look on page so and so in the book for help." It should be try this or that, or some other solution.

I dont know yet.

the classes that are online...are always filled...I would like to see the classes offered so that you can actually enroll in them. I EXCLUSIVE online degree is what I need....I need any and all classes on line....thanks

No there isn't. All the classes offered online are acceptable.

None that I can think of now.

I chose Shoreline due to its availability of History courses and Statistics online. The history courses were terrific as well as the Nutrition class I took. The statistics was difficult due to the online instruction. I would recommend offering as many online classes as possible. It is the only way, I as a single mom can work full-time and still take college courses.

Math Classes maybe, but it might not be a good idea to take it online. Perhaps the instructor can have video lecture? And available tutoring online available if needed.

cultural anthropology.

No, I do not do well learning online. Prefer classroom learning.

Every class that I have needed or wanted to take has been available online already.

I would like to see more online, but lecture based classes (instead of reading based classes).

Nothing

Everything.

Honor's Courses!!

All of them.

NOPE!!!!

I'm seriously considering never taking an online class again. Getting a return email was like trying to make the rain in Washington stop-useless.

All of the general ed classes because finding parking and getting into basic classes at Shoreline is ridiculous!

I think the ones available now are sufficient.

French

NO - I hated taking an online class!

I would like to see several of the HIIM classes offered more than once per year, particularly the classes that are usually taken toward the end of the program. It is discouraging to be forced to wait a year for the class you need to be offered again, and lots of us need to finish school so we can find work ASAP.

Business 105 seems to be a bottleneck for Spring Quarter. I am on a waiting list with 25 other people (last time I checked). I am surprised that the administration of the school failed to anticipate the demand for this class. Because of this, I will only be able to take one class in the spring, and I feel that I am wasting my time.

As of now I can't think of any class I want to see online.

It would be great to have teacher certification through Shoreline, on-line or face-to-face.

no

The ones I needed to take are available on line.

Creative Writing, any literature class. Also, it would be great if Lab sciences were offered on-line and then just go to class for lab only. It would be great if instructors utilized the "Tegrity" classes more to create actual lectures. Pretty much anything except foreign language can be offered on-line.

The more options the better

I'm not sure how common 2 credit science classes are, but I only have 2 more credits to complete and am hoping to find an online class to fulfill this requirement. More classes on nutrition, biology (non lab) or enviro sci would be great.

More photography classes, just to have them more available to people who cannot make it to classes due to other reasons.

I think you should have an online version of every class that is offered, so than people that cant attend the campus can take the class online.

There seem to be a good variety of classes available for online learning. Continue expanding the availability will allow more people to achieve the progress necessary to succeed.

I think splitting the classes or allowing work to be completed at a slower pace might be beneficial for some students. Maybe offer a two quarter class for a subject matter that encompasses a high amount of reading or knowledge of complex formulas might be helpful.

Continued training of the Professors leading online classes would be helpful as some are not proficient with the Blackboard system or how to lead a classroom without actual students sitting in the same room.

I do not have suggestions at this time. Satisfied with what has been offered so far!

yes, i will be so pleased if it was possible to take anatomy classes online.

I actually prefer on campus classes. It can be very difficult to in contact with Ms. Carla Hogan (acct) - she either doesn't answer your questions you've asked in an email or she just doesn't respond. When she does respond, she responds in accounting terminology which makes no sense to a first year accounting student. I have changed my major just so I don't have to have any further classes with her and have made accommodations for my children to take classes on campus. Online classes do not facilitate success when the teacher refuses to explain the course of study.

More options.

science and math

Yes, more Biology courses

Need to have classes more available so it is not so hard to get into the ones you need.

Thinking of transferring to another CC that has more to offer.

Question 4 does not make sense. Need to get blackboard so the app is available on smart phones, Edmonds has this option.

I have a full time job so online classes are ideal. I will take what is available.

If there would be a way to take music theory classes online, i would love to do that.

Early Childhood Education Classes

I would only consider taking online classes in future.

None. I am angry there weren't any regular classes offered. If it wasn't for my study group, I would have learned only 80% of what I actually came away with. For an institution that is supposedly devoted to recognizing different learning styles, it makes me furious that you offer only online courses for the this degree. Some things you can't teach well (or event competently) online. I have held my tongue for every quarter that I've been in this program. But no more. Offering only online courses forces students to be taught in

a way that doesn't work with them? Who are you trying to serve? The board of trustees and the billing office or the students?

More HIST& (history) courses offered online.

Grant Writing

more of math classes

Not really. I would still prefer to take face-to-face class though

more math classes and more humanities classes

At this time, all of the classes I am wanting to take online are already offered online.

Maybe a communications class would be nice to have online.

network connection-Qwest internet

this quarter is hard

I would really love to see French language classes offered online.

Not that I can think of!

I wanted to take economics 201 online but they weren't offering it spring quarter so I am now going to take math 107. So I would have liked to have economics 201 online. I am not good at math and don't enjoy it but it is basically my only choice for my quantitative reasoning online.

More communication classes, such as Communication Across Differences.

I would really like to see more Math courses offered online. I wanted to start the HIIM courses but needed Pre Algebra before I could take the HIIM courses in the fall. I tried to find a college that offered the Math class I needed and found one but was unable to get into it. Had Shoreline offered it I would have been able to take the Math class then start the HIIM courses but now I can not.

Maybe a photography class.

BUS 103 Multiculturalism in the Workplace

BUS 104 or other Human Relation in Business and IASTU.

Yes! I'd like to see classes like Biology and Chemistry online.

I HAVE NOT DECIDED IT YET

no, I am pleased with the selection available at the moment

None that I can think of.

NO

many more options!!!!

Black Board is slow. You guys should take a look at the Seattle Community College Angel Network. I've taken online classes in both and Angel is far superior. You should also train your teachers to use Blackboard more efficiently. Mine didn't seem to understand some of it's technical aspects.

No, I don't want to see more online classes!

The only reason I have online classes is because most of the courses I need for the Accounting program are only offered online. I much prefer in-person classrooms where I get so much more from the instructor, plus any problems or questions can be immediately addressed instead of having to write lengthy emails and wait, perhaps days, for a reply which I then might not understand.

Also, this quarter, an incorrect test was loaded which was clearly based on information from a previous year's class which made answering questions correctly problematic (it was a tax course, and tables and rates are different each year). I emailed the instructor about it, and still don't know how or if my grade for the test will be adjusted; this would not have happened if I took a test in person at school.

Blackboard also sometimes does not show the timers for the quizzes and tests- it's hit or miss. I always work on the same computer at home, and think that if my settings were incorrect, I would never have the timers, but that's not the case.

So, even though online offers a kind of convenience, the experience of learning is greatly reduced.

No.

Economics, Accounting, multicultural

More Math classes, and more general education requirement classes.

It would be nice to see all classes have an online option.

There was a class offered at UW about french fairytales. I would like to see online or on campus classes having to do with more european cultures, but not a language class.

I cannot think of any online classes I would like to see at this time. I prefer face-to-face, but this class was only offered online.

My online class this quarter did not have as much discussion as previous classes I have taken. I enjoy interacting with my fellow students and would like to see more discussion topics in the future.

There aren't any classes that aren't available online that I plan to take, other than some science, but I feel those are best done on campus anyway.

NO

communications

everything in the Clean Energy Program

I can't think of any at this time.

None that I can think of, I prefer face to face over online. Just doesn't seem to have the same "feel".

no, but if there were, i'd suggest using a different software. i think this blackboard technology is second rate. i have taken other online classes and have used the Angel software. i find that to be much more user friendly, easier to manage for the instructor and it offers a greater sense of involvement. although online classes create independence and distance from colleagues, Angel tends to be much more engaging.

no at this time

More music courses online

Speech classes

No

No, nothing in particular. But I quite enjoy taking Accounting classes online because it has a weekly test and homework schedule.

Makes it easier for me to manage my time everyday.

Not at the moment

I don't like online classes. I only take them when there isn't a face-to-face option.

More Math classes

Math 80

MICROBIOLOGY

No I'm pretty happy with the ones online.

I would like to see online versions of every class in the future. I live too far into Seattle to be able to make it on campus for a class, and online classes really work well for my learning style, so I would prefer if I never had to take an on campus class again.

Offer exclusively-online math courses in addition to daily classroom-based math with labs. Please do more to help students minimize commuting costs and utilize flexibility and efficiency within our schedules to viably work while we attend college!!!

Some students do not require a classroom or lab setting in order to learn math. Many are disciplined and motivated enough to work through computer modules at our own pace each day and if we need the help, we will contact our instructor for a visit (or opt for a math tutor). Thank you in advance for your consideration.

NONE!

I'm enjoying the online classes that SCC has to offer so far, I don't know of any right now that should be added.

I have something to say about one of my teachers. I think it would be helpful if the teachers would remind the students about quizzes. Lisa Clemens was my teacher and she never reminded us with an announcement.

French 200 and up classes and writing classes for children's books.

I don't have any class that I would like to see online in the future.

I think some classes work really well online like English and History courses but I feel math courses should stay in the classroom.

There are already a lot of classes offered online, I would just like to see more availability of the classes. For example not just one online class for psychology. I would also like to see more of the psychology classes offered online, not just 2 of them. Thank you!

None that I can think of... maybe a history class taught by a different instructor than the one who teaches it now. It would be nice to have more options when it comes to instructors when taking online classes.

continue to have medical terminology online

Absolutely! I can't come to Shoreline in the mornings and would love to see the following classes available online.

GWS 284 Gender, Race, Class

CMST 203 Communication Across Differences/Multicultural Communication

Yes. Psychology.

Math Classes, all levels

Blackboard needs to be compatible with Microsoft Word rather than just NotePad type programs. Also need to have the timer clock placed in plain view while testing.

Nursing student, so any classes that would make nursing more available as an option.

Nursing classes

N/A