

Online Student Survey Winter 2009

Total Respondents

315

1. Where do you live?

<i>More than 50 miles from Shoreline</i>	<i>North of Shoreline</i>	<i>Shoreline area</i>	<i>South of Shoreline</i>	<i>Bellevue & Eastside area</i>	<i>Unanswered</i>
14%	26%	28%	27%	4%	1

2. How did you find out about the Online or Mostly Online class you are now taking?

<i>Printed class schedule</i>	<i>Online class schedule</i>	<i>SCC website</i>	<i>Searching / browsing the web</i>	<i>Instructor / Advisor</i>	<i>Other students</i>	<i>WAOL websight</i>	<i>Other</i>
19%	25%	23%	5%	13%	4%	1%	9%

3. If you checked "other" I questions2 (How did you find out about the Online or Mostly Online class you are taking?), please describe.

- I applied to the HIT program first and then I found out that all of the classes for the program are online. I just one online course last quarter.
- Throught my supervisor, Jane Smith.
- I am work study student in the admissions office.
- No applicable
- Parenting class required by shoreline daycare.
- Searching the internet
- I have taken several online classes during previous quarters.
- N/A
- I was a member of the Shoreline Community College Cosmetology program and had decided to do the contuation program so that I could receive my associates in beauty salon management. I looked through the catalog and saw that therea ton of classes that I need that were offered online which worked for me so that I could work on the same taimе.
- N/A
- N/A
- N/A
- All SLPA classes are mostly online
- It was a requirement of having my child enrolled in the Parent Child Center.

I have email with Shoreline regarding my graduation transfer from option A to option B, that I need to take couple more classes. End up I directly registered with the class instructor and paid my fees online.

I am a full time student at SCC and wanted to add one more class but wanted it to be an online class and with the recommendation of a fellow classmate that this (Nutrition) was a good class to take online I followed through.

N/A

I called Ahima and they provided a list of Ahima approved schools that offered distance learning.

Fellow students

I didn't realize that my SC&141 class was an online class. If the course catalog would have been more direct concerning that status of this class, I would have waited to take a lectured based version of this class. I am not complaining about the professor, I understand that she is going through difficult times, but the College should offer some sort of refund or discount for a lecture based experience is possible. I am going to major in Computer Science, so it is scary thing that I was stuck with an online. I am completely dissatisfied and I think that this course is too difficult to tackle without daily one on one (or close as possible) instruction and assistance.

Not applicable.

N/A

The SLPA at my school recommended this program.

I think that some online teachers choose to interact with students and some don't. It makes me very upset to have to take "opinions based" class to get a degree. The teachers of these classes can fail you if they disagree with your opinion? I've seen it, I think as long as you do the assignments as asked, you should pass the class, not get a low score for having a different opinion than the teacher!

N/A

A co-worker let me know about the SLPA program offered through ITV and online classes. She learned about it in one of her college courses when a speaker from ESD 105 came to speak to her class about the SLPA program.

N/A

My mom's friend took this coursework and recommended it.

I enjoyed taking classes online! It's so much easier than having to find parking and being at school!!! Online classes fit my schedule way better!!

Representatives from area community colleges came to the Renton worksite office.

N/A

From friends who had taken them

Flyer that was sent to the director of special services in our district

I was searching for an online HIT program and I found that Shoreline was fully online and accredited through AHIMA and CAHIM websites.

When I was para-sub in our district, the head of special services (Dana Jones, Selah, WA) received an e-mail about the SLPA program from Shoreline and she printed it out and told me I would have a great career in the district with this certification.

In this survey question 14 does not have my option: I DO have access to a DSL computer at home, but I go to the ESD locally and use the PolyCam/ITV equipment to attend class. Thanks.

I found out about the SLPA Program from an SLP at Good Samaritan Hospital in Puyallup, WA

While signing up for Running Start my high school counselor told me about it.

N/A

AHIMA website

Just knew that SCC had them, I have been taking online classes at SCC for over three years.

N/A

I have been taking online classes for years at other universities and colleges.

I found out on the schedule

N/A

Required as part of Child Care Center

I knew there are some online classes at Shoreline.

AHIMA web site

N/A

N/A

AHIMA

N/A

I've taken many on line classes before - nothing new

Originally I found out about the program from my Special Programs Direct, who found out about it from a presentation that Susan Sparks have given.

4. How did you register for the Online or Mostly Online class(es) you are taking?

<i>On campus</i>	<i>Online</i>
34%	66%

5. How would you rate your overall registration experience?

<i>Excellent</i>	<i>Very good</i>	<i>Good</i>	<i>Could have been better</i>	<i>Poor</i>	<i>No opinion</i>
33%	36%	23%	6%	1%	1%

6. Did you speak to an advisor before registering for your online/mostly online class?

<i>Yes</i>	<i>No</i>
53%	47%

7. If you answered no to question 6 (Did you speak to an advisor before registering?), what was your reason for not speaking to an advisor

<i>Don't have an assigned advisor</i>	<i>Chose to self-advise</i>	<i>Couldn't reach an advisor</i>	<i>Not applicable</i>	<i>Unanswered</i>

8% 24% 5% 34% 29%

8. If you answered yes to question 6 (Did you speak to an advisor before registering?), how are you working with your advisor?

<i>By email and in person</i>	<i>By email</i>	<i>In person</i>	<i>Not applicable</i>	<i>Unanswered</i>
13%	14%	25%	27%	21%

9. How would you rate your overall Advising experience?

<i>Excellent</i>	<i>Very good</i>	<i>Good</i>	<i>Could have been better</i>	<i>Poor</i>	<i>No opinion</i>	<i>Unanswered</i>
21%	22%	17%	8%	2%	25%	5%

10. Why did you choose to take an Online or Mostly Online class?

<i>Schedule flexibility; couldn't come to campus on a regular basis</i>	<i>Distance: live/work too far from campus</i>	<i>Prefer taking</i>	<i>Availability: couldn't get into a traditional face-to-face class</i>	<i>Unanswered</i>
57%	12%	12%	19%	0%

11. If an Online course you wanted to take was not going to be offered next quarter, which of these options would you select?

<i>Find another college offering the class online</i>	<i>Not take the class at this time</i>	<i>Take the class during the day on campus, if offered</i>	<i>Hope the class would be offered online in summer</i>	<i>Find another college offering the class on campus</i>	<i>Unanswered</i>
24%	27%	23%	13%	11%	2%

12. How would you rate your overall experience in Blackboard?

<i>Excellent</i>	<i>Very good</i>	<i>Good</i>	<i>Could have been better</i>	<i>Poor</i>	<i>No opinion</i>
21%	42%	22%	12%	3%	0%

13. "eLearning" is the term that SCC uses to describe online/mostly online class you took. Did you know what "eLearning" meant when you read it on the SCC website or quarterly class schedule (if so, please choose that term below) or would one of these other terms be more easily identifiable.

<i>Take the class during the day on campus, if offered</i>	<i>Take the class in the evening on campus, if offered</i>	<i>Not take the class at this time</i>	<i>Hope the class would be offered online in the summer</i>	<i>Find another college offering the class online</i>	<i>No Opinion</i>
30%	47%	0%	11%	10%	2%

14. What type of access to the internet do you use to participate in your online class?

<i>High-speed internet cable connection</i>	<i>High-speed DSL connection</i>	<i>Dial-up connection</i>	<i>I do not have computer access at home and I participate in my class using the campus computer labs</i>	<i>Unanswered</i>
62%	34%	2%	1%	1%