

Online Student Satisfaction Survey Winter 2008

Total Respondents 214

1. Where do you live?	More than 50 miles from Shoreline	North of Shoreline	Shoreline area	South of Shoreline	Bellevue & Eastside area	Unanswered
	15%	33%	20%	26%	6%	0%

2. How did you find out about the Online class you are now taking?	Printed class schedule	Online class schedule	SCC website	Searching / browsing the web	Instructor / Advisor	Other students	WAOL website	Other
	20%	31%	20%	3%	14%	3%	1%	8%

3. If you answered "other" to question 2 (How did you find out about the Online class you are now taking?), please describe.

I sat in on an informational meeting held in the school district I work for two years ago.

3, I am taking 2 mostly online classes and 1 full online class.

From new student Orientation

The survey keeps on referring to question 6 as question 9. Proof read please. And provide a section for additional comments.

Thank you.

I am working in the area that I am seeking a degree in and heard about he program from coeagues.

College website.

most of my classes here at Shoreline have been either online or hybrid

SLP who knew about the program through ESD 112.

Student orientation and looking through the course catalog

Susan Sparks sent a flyer to our school special education department where I work.

I have taken on line classes at SCC before, plus most colelges offer online courses.

From Worksource Worker Retraining program

Online class scheudle

N/A

This is to correct an error in your questionaire. Question 7 and 8 both refer to question 9 when they should be referring to question number 6.

In question 13 it says: Did you know what "distance Learning" meant when you read it on the SCC website or quarterly class schedule (if so, please choose that term below) or would one of these other terms be more easily identifiable? I don't understand if I'm being asked to choose which term I prefer or choose what I thought the term meant: thought the former seems implied.

I am a student who moved away and need to finish my degree.

Thought School District SLP and OSES 114 P.S. Your need to edit question #7 #8 to say #6 instead of #9 I think is typo
N/A

In the SCC catalog

Both the online and paper schedules and the websites.

N/A

Through the Shoreline Parent/Child Center

not applicable

I've been a student at Shoreline for a very long time and knew about the online programs that were offered before I started.

From the school district I work for

Information about SLPA Program was sent out to the school in North Franklin

4. How did you register for the Online class(es) you are taking?

<i>On campus / Enrollment Services Office</i>	<i>Online Registration (via the web)</i>	<i>Unanswered</i>
28%	72%	0%

5. How would you rate your overall registration experience?

<i>Excellent</i>	<i>Very Good</i>	<i>Good</i>	<i>Could have been better</i>	<i>Poor</i>	<i>No opinion</i>	<i>Unanswered</i>
33%	40%	22%	4%	1%	0%	0%

6. Did you speak to an advisor before registering for your online class?

<i>Yes</i>	<i>No</i>	<i>Unanswered</i>
43%	57%	0%

7. If you answered no to question 8 (Did you speak to an advisor before registering?), what was your reason for not speaking to an advisor?

<i>Don't have an assigned advisor</i>	<i>Chose to self- advise</i>	<i>Couldn't reach an advisor</i>	<i>Not applicable</i>	<i>Unanswered</i>

5% 32% 6% 32% 25%

8. If you answered yes to question 8 (Did you speak to an advisor before registering?), how are you working with your advisor?

<i>By email and in person</i>	<i>By email</i>	<i>In person</i>	<i>Not applicable</i>	<i>Unanswered</i>
15%	10%	17%	36%	22%

9. How would you rate your overall Advising experience?

<i>Excellent</i>	<i>Very Good</i>	<i>Good</i>	<i>Could have been better</i>	<i>Poor</i>	<i>No opinion</i>	<i>Unanswered</i>
20%	20%	16%	7%	3%	28%	6%

10. Why did you choose to take an Online class?

<i>Availability: couldn't get into a "traditional" campus class</i>	<i>Distance: live/work too far from campus</i>	<i>Prefer taking classes online</i>	<i>Schedule flexibility: Couldn't come to campus on regular basis</i>	<i>Unanswered</i>
57%	15%	10%	16%	2%

11. If an Online course you wanted to take was not going to be offered would you:

<i>Take the class during the day on campus, if offered</i>	<i>Take the class in the evening on campus, if offered</i>	<i>Not take the class at this time</i>	<i>Hope the class would be offered online in the summer</i>	<i>Find another college offering the class online</i>	<i>Find another college offering the class on campus</i>	<i>Unanswered</i>
25%	25%	20%	14%	12%	12%	3%

12. How would you rate your overall experience in Blackboard?

<i>Excellent</i>	<i>Very Good</i>	<i>Good</i>	<i>Could have been better</i>	<i>Poor</i>	<i>No Opinion</i>	<i>Unanswered</i>
28%	38%	23%	7%	3%	0%	1%

13. Distance Learning is the term that SCC uses to describe the online/mostly online class you took. Do you know what "distance learning" means when you read it on the SCC website or quarterly class schedule or would one of these other terms be more easily identifiable?

<u>eLearning</u>	<u>Online</u>	<u>Distributed learning</u>	<u>Blackboard</u>	<u>Distance Learning</u>	<u>Unanswered</u>
39%	41%	0%	11%	6%	3%

14. Multiple Choices

What type of access to the internet do you use to participate in your online class?

<u>High-speed</u>	<u>High-speed DSL</u>	<u>Dial-up</u>	<u>I do not have a computer</u>	<u>Unanswered</u>
58%	37%	3%	2%	0%