

Online Student Satisfaction Survey Winter 2007

Total Respondents **303**

	<i>More than 50 miles from Shoreline</i>	<i>North of Shoreline</i>	<i>Shoreline area</i>	<i>South of Shoreline</i>	<i>Bellevue & Eastside area</i>	<i>Unanswered</i>
1. Where do you live?	10%	29%	29%	24%	8%	0%

	<i>Printed class schedule</i>	<i>Online class schedule</i>	<i>SCC website</i>	<i>Searching / browsing the web</i>	<i>Instructor / Advisor</i>	<i>Other students</i>	<i>WAOL website</i>	<i>Other</i>
2. How did you find out about the Online class you are now taking?	21%	30%	24%	1%	14%	5%	1%	4%

3. If you answered "other" to question 2 (How did you find out about the Online class you are now taking?), please describe.

I found out about the online course at the Shoreline College.

I have been going to Shoreline for 5 years and I have basically taken all my courses on line, so this was no different. When I first courses online were limited, but Shoreline has stepped up the pace to include more online, however, some of the other colleges advanced in online education.

I used to live in shoreline and took classes at Shoreline community college.

I have been in SCC for two years and I lived in Shoerline one year ago.

excellent
printed class schedule

I was talked into seeking out the SLPA program by a SLP. I had been rif at the school district and was encouraged to become a SLP. I wouldn't happen to me again. I was also told that I would be a natural as a SLPA. Once I began seeking this out and got into the program I found out about the different classes I needed and how I could take them. Personally, I prefer the face-to-face interaction of a regular classroom, but I live too far for that. I do not enjoy spending time on the computer at all. I can do it, but much per fer the people in person. It is very straining on my old eyes to sit in front of a computer for hours to complete class work. If I had the choice of in person I would prefer in person, however, I live too far away for that to be an option at Shoreline. If I could take these courses at Olyria I would have done that instead.

I took an online class last year at SCC and loved it. It was very useful and with my busy life style I found it easy to do it on my own. I've taken them in the past

Website.

My mother found out about the class.

My sister just graduated from Shoreline and she said they are fantastic becuase they fit into your schedule and I conquer.

I have known about online courses while I was stationed in the Navy.

ESD 112 Grant offer.

A friend of mine is also taking on-line classes for her degree.

Forced to take online classes due to Shorelines poor structure.

4. How did you register for the Online class(es) you are taking?

<i>On campus / Enrollment Services Office</i>	<i>Online Registration (via the web)</i>	<i>Unanswered</i>
40%	60%	0%

5. How would you rate your overall registration experience?

<i>Excellent</i>	<i>Very Good</i>	<i>Good</i>	<i>Could have been better</i>	<i>Poor</i>	<i>No opinion</i>	<i>Unanswered</i>
31%	35%	26%	6%	2%	0%	0%

6. Did you speak to an advisor before registering for your online class?

<i>Yes</i>	<i>No</i>	<i>Unanswered</i>
40%	59%	1%

7. If you answered no to question 6 (Did you speak to an advisor before registering?), what was your reason for not speaking to an advisor?

<i>Don't have an assigned advisor</i>	<i>Chose to self-advise</i>	<i>Couldn't reach an advisor</i>	<i>Not applicable</i>	<i>Unanswered</i>
6%	38%	5%	31%	20%

8. If you answered yes to question 6 (Did you speak to an advisor before registering?), how are you working with your advisor?

<i>By email and in person</i>	<i>By email</i>	<i>In person</i>	<i>Not applicable</i>	<i>Unanswered</i>
8%	5%	27%	35%	25%

9. How would you rate your overall Advising experience?

<i>Excellent</i>	<i>Very Good</i>	<i>Good</i>	<i>Could have been better</i>	<i>Poor</i>	<i>No opinion</i>	<i>Unanswered</i>
17%	15%	21%	8%	4%	28%	7%

10. Why did you choose to take an Online class?

<i>Availability: couldn't get into a "traditional" campus class</i>	<i>Distance: live/work too far from campus</i>	<i>Prefer taking classes online</i>	<i>Schedule flexibility: Couldn't come to campus on regular basis</i>	<i>Unanswered</i>
20%	9%	13%	57%	1%

11. If an Online course you wanted to take was not going to be offered would you:

<i>Take the class during the day on campus, if offered</i>	<i>Take the class in the evening on campus, if offered</i>	<i>Not take the class at this time</i>	<i>Hope the class would be offered online in the summer</i>	<i>Find another college offering the class online</i>	<i>Find another college offering the class on campus</i>	<i>Unanswered</i>
23%	16%	21%	15%	23%	2%	0%

12. How would you rate your overall experience in Blackboard?

<i>Excellent</i>	<i>Very Good</i>	<i>Good</i>	<i>Could have been better</i>	<i>Poor</i>	<i>No Opinion</i>	<i>Unanswered</i>
27%	34%	25%	10%	3%	1%	0%

Unanswered
0%

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are further

3LPA so that
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interaction to the
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