

## Online Student Satisfaction Survey Summer 2006

Total Respondents **28**

1. Where do you live?	<i>More than 50 miles from Shoreline</i>	<i>North of Shoreline</i>	<i>Shoreline area</i>	<i>South of Shoreline</i>	<i>Bellevue &amp; Eastside area</i>	<i>Unanswered</i>		
	<b>11%</b>	<b>46%</b>	<b>28%</b>	<b>11%</b>	<b>4%</b>	<b>0%</b>		
2. How did you find out about the Online class you are now taking?	<i>Printed class schedule</i>	<i>Online class schedule</i>	<i>SCC website</i>	<i>Searching / browsing the web</i>	<i>Instructor / Advisor</i>	<i>Other students</i>	<i>WAOL websight</i>	<i>Other</i>
	<b>32%</b>	<b>21%</b>	<b>18%</b>	<b>0%</b>	<b>18%</b>	<b>7%</b>	<b>0%</b>	<b>4%</b>
3. How did you register for the Online class(es) you are taking?	<i>On campus / Enrollment Services Office</i>	<i>Online Registration (via the web)</i>	<i>Unanswered</i>					
	<b>43%</b>	<b>57%</b>	<b>0%</b>					
4. How would you rate your overall registration experience?	<i>Excellent</i>	<i>Very Good</i>	<i>Good</i>	<i>Could have been better</i>	<i>Poor</i>	<i>No opinion</i>	<i>Unanswered</i>	
	<b>15%</b>	<b>61%</b>	<b>15%</b>	<b>3%</b>	<b>3%</b>	<b>3%</b>	<b>0%</b>	
5. Did you speak to an advisor before registering for your online class?	<i>Yes</i>	<i>No</i>	<i>Unanswered</i>					
	<b>46%</b>	<b>54%</b>	<b>0%</b>					
6. If you answered no to question 8 (Did you speak to an advisor before registering?), what was your reason for not speaking to an advisor?	<i>Don't have an assigned advisor</i>	<i>Chose to self-advise</i>	<i>Couldn't reach an advisor</i>	<i>Not applicable</i>	<i>Unanswered</i>			
	<b>0%</b>	<b>46%</b>	<b>0</b>	<b>29%</b>	<b>25%</b>			

7. If you answered yes to question 8 (Did you speak to an advisor before registering?), how are you working with your advisor?

<i>By email and in person</i>	<i>By email</i>	<i>In person</i>	<i>Not applicable</i>	<i>Unanswered</i>
11%	11%	21%	25%	32%

8. How would you rate your overall Advising experience?

<i>Excellent</i>	<i>Very Good</i>	<i>Good</i>	<i>Could have been better</i>	<i>Poor</i>	<i>No opinion</i>	<i>Unanswered</i>
21%	11%	29%	11%	4%	21%	3%

9. Why did you choose to take an Online class?

<i>Availability: couldn't get into a "traditional" campus class</i>	<i>Distance: live/work too far from campus</i>	<i>Prefer taking classes online</i>	<i>Schedule flexibility: Couldn't come to campus on regular basis</i>	<i>Unanswered</i>
25%	18%	3%	54%	0%

11. If an Online course you wanted to take was not going to be offered would you:

<i>Take the class during the day on campus, if offered</i>	<i>Take the class in the evening on campus, if offered</i>	<i>Not take the class at this time</i>	<i>Hope the class would be offered online in the summer</i>	<i>Find another college offering the class online</i>	<i>Find another college offering the class on campus</i>	<i>Unanswered</i>
36%	14%	21%	4%	25%	0%	0%

12. How would you rate your overall experience in Blackboard?

<i>Excellent</i>	<i>Very Good</i>	<i>Good</i>	<i>Could have been better</i>	<i>Poor</i>	<i>No Opinion</i>	<i>Unanswered</i>
25%	50%	18%	0%	7%	0%	0%