

Online Student Satisfaction Survey Spring 2010

Total Respondents

258

	<i>More than 50 miles from Shoreline</i>	<i>North of Shoreline</i>	<i>Shoreline area</i>	<i>South of Shoreline</i>	<i>Bellevue & Eastside area</i>	<i>Unanswered</i>
1. Where do you live?	12%	27%	24%	31%	6%	0%

	<i>Schedule flexibility</i>	<i>Distance</i>	<i>Prefer</i>	<i>Availability</i>	<i>Unanswered</i>
2. Why did you choose to take an on line class?	60%	11%	8%	21%	0%

	<i>Find another college</i>	<i>Not take class at this time</i>	<i>Take class another day</i>	<i>Take class in evening</i>	<i>Hope class offered summer</i>	<i>Unanswered</i>
3. If an online course you wanted was not available, which option would you choose?	21%	28%	24%	17%	9%	1%

	<i>Yes</i>	<i>No</i>	<i>Unanswered</i>
4. The support and training was sufficient for your online class?	88%	11%	1%

	<i>Firefox</i>	<i>Internet Explorer</i>	<i>Safari</i>	<i>Unanswered</i>
5. What is your preferred web browser?	42%	43%	14%	1%

6. Did you check your web browser settings before taking a test?

<i>Yes</i>	<i>No</i>	<i>Unanswered</i>
30%	69%	1%

7. Did you have any computer difficulties when taking a test?

<i>Yes</i>	<i>No</i>	<i>Unanswered</i>
19%	80%	1%

8. Are there classes you like to see online in the future?

Not a specific one

No

psc 100

I hope the Quiz when I am taking it sometimes auto saves because my Computer soemtimes goes mad that I can't get it back.

I think every class should have an online option. It is very difficult for individuals as my self working and paying their own way through school trying to keep a full time job as well as attend a class in the middle of the day. It is very convient to have online classes. I understand that it is difficult to set that up but it should be looked into. Many more people i beilve would be able to continue their education. Another option is to have more night classes. It stumbles me why shoreline does not offer hardly any. I feel as though students as myself are not put into consideration. It takes alot to attened college and support yourself through it and it seems as though the school does not understand this.

No

Not that I can

Nutrition, Math,

more popular ones are the ones that fill up the fastest and they are harder to get into, if you dont have priority of signing up for classes first.

I'm not sure. I don't usually take online classes. From the selection of online classes offered I'd say it was sufficient, but spanish online might be an interesting thing to have. I know hear the language is the best way to learn it but there are plenty of online or on computer language learning programs. So maybe it won't be so bad. An online spanish class would be a nice addition to the college's online class selection.

chemistry biology

Spanish

YES...continue

Seems adequate at this point. It would be nice to have a hybrid class that meets once a week on a Saturday or in the evening, and then the rest of the class is taught online.

While on line classes may be optimal, there really needs to be some back up sources in addition to, for example, each & every class needs to have access to physical study labs, real live tutor persons, reserve books at the library, & so on. So many on line classes seem to be limited in these resources. So, before I ask for more on line classes, I want more learning tools available to supplement those classes

I think that any

art classes, im sure there are some available but i would like to see more. I feel that is more personal and doing it on my own time i dont have to rush my art.

Any of the required core classes would be great!

would have been nice to have ASL classes available

History Math

Any that would work online. Some classes can't be taught online.

NO, I would rather not to take class online anymore. It's very confusing for me..

I would like to see my program class series for (HIIM medical coding) start more often than once a yer - but I am sure you have heard that one before.... also you need an other on your browser interface question - I now use Google Chrome - I ticked firefox as that is what I started the quarter with! Also I only checked my brower settings once at the beginnng. The test interference was once my infant son and once a computer glitch and both issues were reset by the instructor promptly so that I did not lose any points. All in all so far the online class experience has beena great one - thanks!

Nothing comes

All classes

Blackboard hinders the level of education one can receive because it doesn't work. Shoreline is way behind the times by using this as a way to learn. Dumb and then some. Horrible way to learn. Yet, they keep doing it and it still won't work. They professors say they don't like it ether. I can't even type a whole paragraph without some glitch happening. A BIG WASTE OF MONEY fuckers.

Biology 101,

Math 111 or

Nope

No

More nursing

More

Not that I can think of. Also: 2. Schedule flex: interference from other classes / work. 6. I use Chrome, not any of the other options.

Not that I would prefer to see online, but I would have preferred more interaction with the medical terminology instructor. There were no outside assignments of any kind other than reading the book and completing the exams. I feel like I could have paid a lot less for the material and gotten the same amount out of it. It is a lot of material to absorb, and the lack of teacher/student interaction was a let down considering the amount of money students are paying for tuition.

No

No, I don't think i will take another online class. The English 101 webpages were not organized well. There was info on multiple pages that sometimes contradicted itself. I missed a due date because I misread a piece of information that seemed wrong or out of place. More organization is needed. If i was an ESL student, i would be thoroughly confused.

All of the lcasses I need for my technical certificates are currently online. This is the main reason I have been able to go back to school.
theater classes

More English

I prefer taking lecture classes as a hybrid, with most of the lectures offered online and then seminars as few as possibly

No, not really. I would just keep core/prereq classes online because everybody needs them and there isn't enough space/resources on campus. but then again, I live in shoreline so it's easy for me to come directly to the campus.

i prefer classes on campus

Word

Real Answers: Question 1: with in 7miles of campus Question 2: Because both classes have an online component but are not wholly online. and because the class is only offered in this form. Question 3: I would look for an in-person class first. Question 4: I have not experienced this recently. Question 5: Chrome Question 6: I don't need to. Question 7: I have not had many problems most having to do with saving but not submitting it and then not able to go back in and submit it. Question 8: I would like to see more hybrid classes with less days in school. like a two day, five credit, on campus science class.

None that I can think of at this moment.

Not at this time.

NO. I don't really like the online classes, it gets confusing and you can't fully understand what's going on. I don't think you are really able to learn anything. I didn't have trouble doing blackboard I just would have liked it better if I could have taken the class in face-to-face setting. I guess some people like online classes, and more power to them, but I don't think I'll take another one, I'm more of visual, hands on type of learner

I have not yet come across a class that I wanted to take online, but was unable to.

Spanish 3 - Although I could see that an online language course could would have some vast difficulties in engaging and teaching students adequately, I think I would be able to benefit from a schedule that works with mine.

Question 5: Google Chrome Internet Browser

animals

gardening

art

More music classes

Econ classes

Every class that I personally needed to take online is already online.

More accounting, math, and business classes.

No I think there was a good variety of classes offered.

eBusiness

International relations, Sociology, economics 100,

Intro to Comm. COMST&101 I think it is called. It is the only class in my degree not offered online.

American Sign Language (if that's even possible?)

Lower math and english courses. For instance I need to take Math 084 and english 098.

Yes I would like to see many more classes online in the future however I do understand that the more complex a group of classes becomes the more important it is to be in the actual physical class with the professor. Could we set the classes up to be more like the European models of once a week meetings with a professor to gauge the students learning while also being able to do some mentoring and/or additional explaining, clarifying, and teaching?

No

All of them!

Nothing for the future, but would like the teachers to understand when it is an online class there should not be mandatory field trips or having to come in to college to take about the courses. When a class is online I expect it to be fully online.

None that I can think of at this time.

Finish taking classes through Shoreline at this time, moving to a four year school.

I enjoyed the classes that I am currently in. The only thing that I wish that could be changed to better help me would be clearer instructions from the teachers. I felt that some of the deadline, and instructions that were given by my instructor were not clear. Therefore my grade would suffer as I result. I also had a easy and quick response to my emials by one of the instructors and the other two would take to long in getting my email answered.

Nothing comes to mind at the moment

No

N/A

n/a

None that I can think of at this time.

Just keep offering more and more. I think it is a wonderful way and option to get education.

MATH211

None

I'm enrolled in the HIT program which is an all online program. I would like to see some of the required courses offered in more than one semseter like it is currently set up. I feel this would offer students a lot more flexibility with arranging their schedules.

nope. i'm good.

Communications classes

Yes, I would really like to see more Math classes available online. I think that Math is definitely a class that is able to be taught online, and doesn't require as much face-to-face learning.

na

Spanish!

i do not plan on taking anymore classes online, they are alot harder to do with out a face to face teacher, maybe im just a more visual learner but that is my two cents

None that I can think of.

Anatomy

HCI program, all classes.

I am not sure at this time. So far every class I wanted online has been offered.

Mathematics, especially the lower level course

if they have a chatroom for the student and teacher, then we can get immediately feedback. that will be great; then we don't need to wait for a day to get a feedback which take too long for waiting.

It would be nice if some of the computer programming classes were taught online, because those classes do not necessarily need an in person instructor (in my experience).

computer science

yes

I do not know

Language Classes (French, Japanese, Italian, etc).

Classes I would like to see online are already online. Some classes I would recommend to have more online or would be more or multicultural classes, mainly because I feel it's different online if people are willing to study. Classes that I would recommend to take off of the online curriculum would be communications and english classes.

More electives, and science classes. Also, more multicultural studies classes would be nice. More math and science classes need to be offered online, the current list of available math and science classes offered online is a complete joke and is very limited
None that I can think of at this time.

Communication. I know this defeats the purpose of the class, but there are some such as myself that are terrified of speaking in front of others. Having to take a speech/communication class on campus may be the reason I do not complete my degree program. I have taken the class on campus and failed because of my phobia, I am not sure I would be able to go through that torture again.

Lifespan

I throughout my past two years at SCC there has been an increasing amount of online classes offered. I've been somewhat satisfied with the available selection of classes and don't have any current suggestions on how to improve the available class list. As for general comments however, I was very displeased with blackboard overall. The high amount of downtime over this, as well as previous quarters, was quite troubling and made it difficult to complete assignments and submit them on time. Additional note: While I selected Firefox as my browser of choice, this was only due to the fact that Chrome was not an option. I have used a plethora of browsers throughout my time at SCC including: IE 7&8, Firefox 2 & 3, Safari, Chrome, Opera, and Camino. Google Chrome has by far been the best browser for handling Blackboard.

PE

no

I would like to see all Gen Ed courses (or at least most of the general ones) online. Many people find the accessibility to the online environment easy to access and perfectly fit for their lifestyle and many students are returning or continuing their education while they work or take care of families.

I'm currently a graduate student and need five English Lit. courses to fulfill my endorsement area, and only one or two were available online through Shoreline. Being a full time grad student, taking care of a baby and attempting to meet the endorsement requirements is a daunting class and I definitely loved the opportunity to take this course due to its easy accessibility. I would not be able to complete such courses if I had to go to campus in person.

Music theory.

Computer Science.

Everything, I love the online class experience. I have trouble staying attentive in class, and this gives me the opportunity to do the work when I have the most energy. As opposed to going to class and hoping I have the energy at whatever time the class may meet. This has helped me to remain interested in the material.

I cannot think of any at the moment.

I'd like more science classes or english classes.

Math and Science classes

more math classes and social studies classes or history

I am not looking for any particular class

More online English classes; like creative writing classes.

Badminton, Yoga

I would like to see science classes like chemistry, anatomy and Physiology become an option to take
More math classes online as I usually have to take on campus classes and it is very difficult for me to be able to come on campus for classes.

nope- Prefer live instruction

Not at this time.

yes! ANY lecture class would be GREAT to have online. The flexibility of when I can do the work means the difference between being able to take the class while working and taking care of my family and NOT being able to take a class.

Also, it was a MUCH more efficient use of my time: no driving time, no parking hassles or cost, no wasted time in lectures (I can get all the info I need from reading the text and Instructor's notes and a few emails with the Instructor).

For me, it was perfect....others may need to see and hear other students' questions and learn in a group in order to understand the material

none

I would like to see more science class be a hybrid of online and on campus. That way the class work can be online but the lab on campus. That way those of us that work have a better chance of completing classes we need.

I'd also like to see the classes that fill quickly open up more sections. I've been trying to take lifespan psych but the waiting list ends up having more students on it then are actually in the class.

No, I think the classes are fine the way they are. :)

Foreign language

math courses

Not at this time.

Have enough to do as is thank you!

flexibility.

Even when they do have labs, having the classes mostly online would work too

NO

NA

All classes that can be completed online, should be available online.

yes

No not really, online classes are not my preferred type of class but I will take one if I feel like it or it is not offered in person, provided it is one I can do on my own without having a teacher in front of me daily.

Psychology - Reseach Class. It's a requirement for psychology majors at the U and I have a hard time making it on campus with my work schedule. Also, math classes online would be wonderful. I would like to see some more humanities/cultural diversity classes be available online. Right now the online choices are quite limited.

Not really

Some of the lower math level classes would be nice to take online!

no

9. If you ue a mobile device like iPone or iPad, let us know which type you use

nope

N/A

I use my apple computer at home for my class. I do own a iphone as well.

NA

N/A

Blackberry

n/a

NA

None

I used my I phone to doa majority of the discussion boards.

Palm Pixi

n/a

N/A

none

No

iPod Touch,Blackberry

n/a

iPhone

None right now-but buying an iphone in July 2010

none of these

n/a