

## Online Student Satisfaction Survey Spring 2007

Total Respondents

343

1. Where do you live?

<i>More than 50 miles from Shoreline</i>	<i>North of Shoreline</i>	<i>Shoreline area</i>	<i>South of Shoreline</i>	<i>Bellevue &amp; Eastside area</i>	<i>Unanswered</i>
10%	31%	24%	27%	8%	0%

2. How did you find out about the Online class you are now taking?

<i>Printed class schedule</i>	<i>Online class schedule</i>	<i>SCC website</i>	<i>Searching / browsing the web</i>	<i>Instructor / Advisor</i>	<i>Other students</i>	<i>WAOL website</i>	<i>Other</i>
23%	31%	20%	3%	11%	6%	0%	6%

It was through Worker's Retraining Program at SCC.

My friend told me that SCC offers classes online.

I was looking for a 2 year degree in Purchasing Management and Shoreline is the only college I could find in Washington state that offers it now.

for questin #5 the online registration is great but i am not happy about limited option for finding classes.

I am a North Seattle student. The quality of your instrctors and instruction in Marketing is the reason I chose to seek an instructor at Shoreline. It was impossible (refused) to have the Marketing instructor begin class instruction at NSCC even though the class was paid in full two months in advance. Certainly, my instructor Judy Yu so far has been most understanding of my needs. I regret, though, that I did not have her or David Starr in a "chalk and talk" situation. I truly believe I would have enjoyed their insights and wisdom in a traditional classroom setting. I am sure the exchanges would have been most engaging and enlightening.

3. If you answered "other" to question 2 (How did you find out about the Online class you are now taking?), please describe.

My sister who just graduated from here.

My local SLP gave me the information to pursue if I was interested.

My local ESD first introduced this program by having Shoreline's personel deliver a great presentation. No follow up was announced. One year later the ESD did not remember ever offering that presentatio. I was seeking, so I began phoning institutions and my own endeavors led me to the SLPA program. and I feel in love with it.

I went to a couple information meetings through my school district I work for. I am a para educator for the Longview school district and I hope to stay with the school district and become an SLPA as openings come up. The Longview school district hired 3 SLPA's last spring and are anticipating a need for more in the future.

Only two,because I have to read all information

Needed these specific classes for Walla Walla nursing school.

from SCC catalog

I've taken online courses here and elsewhere before.

I took online classes at another college in Spokane, WA

hard and confusing

I don't remember it seems like they have been around forever!

I've taken them thru other colleges and they are the greatest way to take classes!!!

I really enjoyed Marcia Laiw for my typing 103 class. Very easy to communicate to and is quick to the point of whats expected of me in the class.

All SLP classes on mostly held online.

Advisor, Previous Teacher..

Course was part of the Certificate program I was already taking.

A co-worker that teaches at another on-line college for the AHIMA program. She told me that Shoreline was phasing in the on-line RHIT program, so I decided to start here. I hope that the remainder of the classes are phased in so that I may get my degree from Shoreline without needing to transfer, as I work full-time and can only take on-line classes, or limited Saturday classes.

Worksource- Lynnwood,WA pamphlet display

Knew that I wanted a Quickbooks class and it was only offered online, per written class schedule.

Through SLP that works in my school district and the school district itself had classes posted.

4. How did you register for the Online class(es) you are taking?

<i>On campus / Enrollment Services Office</i>	<i>Online Registration (via the web)</i>	<i>Unanswered</i>
40%	60%	0%

5. How would you rate your overall registration experience?

<i>Excellent</i>	<i>Very Good</i>	<i>Good</i>	<i>Could have been better</i>	<i>Poor</i>	<i>No opinion</i>	<i>Unanswered</i>
29%	34%	25%	9%	2%	1%	0%

6. Did you speak to an advisor before registering for your online class?

<i>Yes</i>	<i>No</i>	<i>Unanswered</i>
45%	55%	0%

7. If you answered no to question 6 (Did you speak to an advisor before registering?), what was your reason for not speaking to an advisor?

<i>Don't have an assigned advisor</i>	<i>Chose to self-advise</i>	<i>Couldn't reach an advisor</i>	<i>Not applicable</i>	<i>Unanswered</i>
5%	36%	2%	33%	24%

8. If you answered yes to question 6 (Did you speak to an advisor before registering?), how are you working with your advisor?

<i>By email and in person</i>	<i>By email</i>	<i>In person</i>	<i>Not applicable</i>	<i>Unanswered</i>
12%	9%	25%	32%	22%

9. How would you rate your overall Advising experience?

<i>Excellent</i>	<i>Very Good</i>	<i>Good</i>	<i>Could have been better</i>	<i>Poor</i>	<i>No opinion</i>	<i>Unanswered</i>
16%	18%	20%	8%	6%	27%	5%

10. Why did you choose to take an Online class?

<i>Availability: couldn't get into a "traditional" campus class</i>	<i>Distance: live/work too far from campus</i>	<i>Prefer taking classes online</i>	<i>Schedule flexibility: Couldn't come to campus on regular basis</i>	<i>Unanswered</i>
21%	13%	12%	53%	1%

11. If an Online course you wanted to take was not going to be offered would you:

<i>Take the class during the day on campus, if offered</i>	<i>Take the class in the evening on campus, if offered</i>	<i>Not take the class at this time</i>	<i>Hope the class would be offered online in the summer</i>	<i>Find another college offering the class online</i>	<i>Find another college offering the class on campus</i>	<i>Unanswered</i>
30%	14%	22%	13%	20%	1%	0%

12. How would you rate your overall experience in Blackboard?

<i>Excellent</i>	<i>Very Good</i>	<i>Good</i>	<i>Could have been better</i>	<i>Poor</i>	<i>No Opinion</i>	<i>Unanswered</i>
23%	31%	27%	13%	6%	0%	0%

13. "Distance Learning" is the term that SCC uses to describe the online/mostly online class you took. Do you know what "distance learning" means when you read it on the SCC website or quarterly class schedule or would one of these other terms be more easily identifiable?

<i>eLearning</i>	<i>Online</i>	<i>Distributed learning</i>	<i>Blackboard</i>	<i>Unanswered</i>
7%	61%	4%	17%	11%