

Online Student Satisfaction Survey Fall 2006

Total Respondents **303**

1. Where do you live?	<i>More than 50 miles from Shoreline</i>	<i>North of Shoreline</i>	<i>Shoreline area</i>	<i>South of Shoreline</i>	<i>Bellevue & Eastside area</i>	<i>Unanswered</i>
	14%	29%	23%	27%	6%	1%

2. How did you find out about the Online class you are now taking?	<i>Printed class schedule</i>	<i>Online class schedule</i>	<i>SCC website</i>	<i>Searching / browsing the web</i>	<i>Instructor / Advisor</i>	<i>Other students</i>	<i>WAOL website</i>	<i>Other</i>
	22%	27%	20%	3%	17%	4%	1%	6%

3. If you answered "other" to question 2 (How did you find out about the Online class you are now taking?), please describe.

I have taken online courses before...They make it easy to work full time.
 My "real" class was cancelled due to lack of enrollement, so my only choice was an online class
 Bulletin board on campus
 Shoreline brochure
 Running Start
 Requested a catalogue
 Referral from work site

4. How did you register for the Online class(es) you are taking?	<i>On campus / Enrollment Services Office</i>	<i>Online Registration (via the web)</i>	<i>Unanswered</i>
	50%	49%	1%

5. How would you rate your overall registration experience?	<i>Excellent</i>	<i>Very Good</i>	<i>Good</i>	<i>Could have been better</i>	<i>Poor</i>	<i>No opinion</i>	<i>Unanswered</i>
	30%	37%	23%	7%	1%	1%	1%

6. Did you speak to an advisor before registering for your online class?	<i>Yes</i>	<i>No</i>	<i>Unanswered</i>
	47%	52%	1%

7. If you answered no to question 8 (Did you speak to an advisor before registering?), what was your reason for not speaking to an advisor?

<i>Don't have an assigned advisor</i>	<i>Chose to self-advise</i>	<i>Couldn't reach an advisor</i>	<i>Not applicable</i>	<i>Unanswered</i>
6%	34%	4%	36%	20%

8. If you answered yes to question 8 (Did you speak to an advisor before registering?), how are you working with your advisor?

<i>By email and in person</i>	<i>By email</i>	<i>In person</i>	<i>Not applicable</i>	<i>Unanswered</i>
11%	9%	26%	33%	21%

9. How would you rate your overall Advising experience?

<i>Excellent</i>	<i>Very Good</i>	<i>Good</i>	<i>Could have been better</i>	<i>Poor</i>	<i>No opinion</i>	<i>Unanswered</i>
18%	17%	19%	7%	7%	27%	5%

10. Why did you choose to take an Online class?

<i>Availability: couldn't get into a "traditional" campus class</i>	<i>Distance: live/work too far from campus</i>	<i>Prefer taking classes online</i>	<i>Schedule flexibility: Couldn't come to campus on regular basis</i>	<i>Unanswered</i>
20%	14%	13%	48%	5%

11. If an Online course you wanted to take was not going to be offered would you:

<i>Take the class during the day on campus, if offered</i>	<i>Take the class in the evening on campus, if offered</i>	<i>Not take the class at this time</i>	<i>Hope the class would be offered online in the summer</i>	<i>Find another college offering the class online</i>	<i>Find another college offering the class on campus</i>	<i>Unanswered</i>
29%	14%	23%	10%	19%	1%	4%

12. How would you rate your overall experience in Blackboard?

<i>Excellent</i>	<i>Very Good</i>	<i>Good</i>	<i>Could have been better</i>	<i>Poor</i>	<i>No Opinion</i>	<i>Unanswered</i>
21%	34%	27%	12%	4%	1%	1%

