



**SHORELINE COMMUNITY COLLEGE
TOYOTA T-TEN PROGRAM ADVISORY COMMITTEE MEETING**

PROGRAM:	Toyota T-TEN	DATE: November 17, 2022
PLACE:	Virtual Meeting	TIME: 1:30 P.M.

Committee Members Present:

Dealership Personnel	Partnering Dealership
John Dascher	Lexus of Bellevue
Kevin Nelson	Swickard Toyota
Ben Rossman	Michael's Toyota of Bellevue
Brandon Cook	Lexus of Seattle
John Springer	Toyota of Bellingham
Brent Mareno	Marysville Toyota
Peter	Toyota of Puyallup
Matt Stroud	Swickard Toyota

Toyota Motor North America	
Andy Keller	FTS
Ryan Dawson	FTS
Brian Hebert	Toyota Portland Region
Jeff Harbaugh	Toyota Portland Region

Shoreline Community College	
Gary Fantozzi	Director of Automotive
Jeff Cromwell	T-TEN Instructor/Coordinator
Nollan Worrell	T-TEN Instructor

Agenda

- Approval of previous Minutes
- Administrator Updates
- Student Progress Updates
- Pro-Cert
- Recruiting Efforts for 2023
- Toyota Portland and National Updates
- Schedule Next Meeting

Meeting called to order at 1:30 P.M.

Opening and Introductions

- Jeff Cromwell, called the meeting to order, introduced the agenda

Previous Minutes

- Minutes from April 11, 2022 were approved without adjustments
- Motion to approve – Ben Rossman
- Second to approve – Kevin Nelson
- Audible vote: approved unanimously

Shoreline Community College Automotive Director

- Gary Fantozzi
 - Call to action for feedback
 - 3rd instructor need

Student Progress Updates

- Majority of Graduates from 2016 through 2022 are Expert / Senior Tech's
 - 69 Toyota Expert or Lexus Senior Technicians
 - 9 Certified Technicians
- Graduates (2022 Cohort)
 - 12 Students from 10 different dealerships
 - These 12 students have accumulated 56 ASE Certifications
- Second Year Students (2023 Cohort)
 - 14 Students from 9 different dealerships
 - These 14 Students have accumulated 40 ASE Certifications so far
- First Year Students (2024 Cohort)
 - 16 Students from 12 different dealerships

Professional Certification Class

- 8 Toyota Technical Instructor Led Courses in 22 days
 - 623, 652, 852, 752, 453, 553, 302, 274
- Seats open for Winter of 2023
 - Need 8 Technicians to hold class
 - 2 on list so far

Recruiting Efforts

- Please continue to recruit
- Fall 2023 is overflow from Fall 2022
 - Fall 2023 is nearly full

Toyota Motor North America Updates – Regional

- Brian
 - Regional Updates
 - Still a need for techs
 - Dealer Training Portal
 - Technician Retention
- John Dascher
 - Is there feedback available from technicians who leave our dealers?
 - Tas case alternate email to contact techs who have left?
- Brandon
 - Disclaimer on Tas case for email contact
- Peter
 - Likes John Dascher's idea of emailing techs who left dealers
- Brian
 - DTRP

Open Floor Questions

- Peter – Toyota of Puyallup
 - Asked for Remote learning option
 - Will follow up at next meeting
- Matt Stroud – Swickard Toyota
 - Why is class size limited for Pro-cert?
 - Class/lab space is limitation
 - What is pro-cert?
 - Email was sent prior to meeting. Will follow up after Fall quarter is over
 - Offered to help
 - Will be notified via job posting
- Brian Hebert
 - Is there still a need to Pro-Cert?

- If class minimum is not met, then no. We may have met a saturation point for training with current technician population
 - Is there still someone to help with financial issues at Shoreline?
 - Career Navigator – Clarke Hanson
- Brandon
 - Is pro-cert available for Lexus Technicians?
 - Yes, class credit will cross over

Next Meeting Date:

- April 20th, 2023
 - Would like to piggy-back advisory board meeting with Parts and Service Meeting

Adjournment

- Meeting adjourned