



SHORELINE COMMUNITY COLLEGE
TOYOTA T-TEN PROGRAM ADVISORY COMMITTEE MEETING

PROGRAM:	Toyota T-TEN	DATE: Nov. 16, 2023
PLACE:	Virtual Meeting	TIME: 1:30 P.M.

Toyota Advisory Meeting
MINUTES

Thursday, November 16, 2023

1:30 – 2:30 pm

Via Zoom

Meeting started 1:22 pm

In Attendance:

John Springer, Service Manager - Toyota of Bellingham
Joe Sanford, Service Manager - Doxon Toyota
Matt Malich, Service Manager - Toyota of Renton
Scott Moritz, Service Manager - Heartland Bremerton
Steve Fisher, Parts Dept. - Titus-Will Toyota
Brian Davis, Parts Dept. - Foothills Toyota
John Kasimoff, Service Manager - Toyota of Tacoma
Justin Johnson, Used Car Sales Manager - I-5 Toyota
BJ Smyth, Service Drive Manager - Toyota of Seattle
Brian Coward, Service Director - Toyota of Bellevue
Anton Sivayev, Service Manager – Toyota of Bellevue
Cherie Dial, Parts Manager – Toyota of Bellevue

10 dealers at meeting, how many are in our area.

Minutes reviewed and approved.

New instructor has been hired, Raphael Smithers was introduced, gave a brief description of his background.

New T-TEN cohort will start Winter quarter allowing dealers to have different levels within the dealer along with the ability to have a student in class and one working without the interruption that currently happens.

110 ASEs were complete, 80% pass rate.

Current class/Program Updates

- Displayed what T-TEN courses have been taught so far and what is left for Nollan's class, what is being taught in Jeffs class.
- Displayed who is in classes, asked what dealers' student have on then, how are they doing, positive responses from several dealers
- Working with a mentor is key to success, Bryan (region)SQS training spends 4 hours in mentorship training, take advantage of this training, Shoreline is the best T-Ten school in country.
- Next class winter quarter, there are 5 seats available.
- 41 % dealers surveyed said they need techs.
- Jeff and Nollan will help with recruiting from high schools, send a tech to meet at the local high school. If you don't know who to contact get with Jeff or Nollan as they probably know who to contact
- PRO-CERT will run again this Winter, there are pre-req's, need minimum of 8 students to run the class.
- Budget of 80,000 for the program, laptops and scan tools are slated for this year.
- Looking for people to help with ASE certification.
- Brian Coward has volunteered to be the chair.
- Nollan asked if the graduates are still working at your dealers. Class of 2022 67%, class of 2023 83% still there. Discussed why the techs are leaving, money, burnt out, grind is too much.
- Brian talked about Wrench-way, 3200 surveys, worst factors shop does not help local schools, shop teaches new techs, shop has a clear career path. Why are they considering leaving, stress related to pay, cost of tools, physical demands, poor management, lack of respect of career path.
- Nollan and Jeff asked Is there anything you need from us.

Meeting adjourned 2:09