

HEALTH INFORMATICS AND INFORMATION MANAGEMENT (HIIM)

ADVISORY COMMITTEE

May 8, 2025

2:30-4 PM

<u>Community Members</u>		<u>Shoreline Representatives</u>
Amy Hertel, RHIT – CHAIR Director, Health Information Operations – Seattle Children’s Excused	Syreeta Kinnard, MSHI, RHIA COO, Optum UnitedHealth Group INCOMING CHAIR – Fall 2025 Present	Orlando Lange Interim Dean, STEM CTE Present
Gail Ayers, RHIT, CCS HIM Coding Auditor & Educator PeaceHealth Present	Karima Lalani, PhD, MBA, RHIA, FACHE Assistant Teaching Professor, Department of Health Systems and Population Health – UW Excused	Melanie Meyer, PhD, MHA, RHIA, CPHQ, CCS HIIM Director & Professor Present
Denise Bendiksen EpicCare Link/Care Everywhere Applications Analyst, Information Technology Services UW Medicine	Mary Huston, RHIT, CCS – Inpatient Coding Auditor St Joseph’s Medical Center Present	Gloria Anderson, MEd, RHIA, CCS HIIM Professor Present
Lara Broussard, MS, RHIA, CCS System CDI and Coding Manager CommonSpirit Present	Thea Joyce Natividad Release of Information Manager Kaiser Permanente Present	Lauren Hadley Director of Workforce Education
Stephanie Callahan, RHIT Mgr, Embedded Inventory Datavant Present	Kevin Park, CCS Coder Datavant Present	
Sharon Curtiss, RHIT, CCS, ROCC, CST Compliance Analyst Revenue Integrity/Radiation Oncology UW Medicine Present	Leticia Parks, MSHI, RHIA – Past CHAIR Health System Specialist VA Health System	
Quyen Dinh, RHIT, CDIP HIM Manager Fairfax Behavioral Health	Cami Pratt Teacher Shoreline School District Present	
Shandra Eknes, RHIT Clinical Policy Coding Administrator Premera Blue Cross	Becky Revand, MHA, CHCL Director of Information Governance Enterprise Records and Health Information UW Medicine Present	
Debbie Ingersol, CPC, CCS-P, CPC-I Supervisor Professional Coding/Reimbursement - Revenue Integrity EvergreenHealth	Andrea Valle, RHIT HIM Director Prosser Memorial Health Present	Lindy Zabilka, RHIT, CCS-P Supervisor, Health Information Mgmt Kadlec Regional Medical Center

MEETING NOTES

TOPIC	DISCUSSION / ACTION ITEMS
A. Welcome - Welcome new members - Cami Pratt - Thank you to Amy Hertel for serving as our chair the past two years – her support is greatly appreciated!  - Welcome to new chair, starting Fall 2025, Syreeta Kinnard	
B. Thank you to our PPE Employer partners and guest speakers – see list 	A BIG Thank You to our PPE Sites: Confluence Health Evergreen Health Kirkland Fairfax Health Fred Hutch Heartwood Extended Healthcare Kadlec Medical Center Kaiser LaHai Health Neighborcare Health Overlake Medical Center Parallon Providence Everett Sound Family Medicine Seattle Children's Swedish Medical Center Tacoma Nursing & Rehabilitation UW Medicine Yakima Neighborhood Health A special thank you to PPE guest speakers: - Syreeta Kinard - Analytic careers - Lara Broussard - Coding careers - Elnara Azizova / Samantha Le - HIM Consultant at KP Employer Survey Results (Spring 2025):

	100% of employers participating in professional practice experience (internships) were very satisfied with student performance Strengths of Students in the Shoreline HIIM Program: • The graduates are excellent communicators and possess the ability to work independently. • strong coding background. • eager to learn, thoughtful, hardworking • Very good overall education • very professional and responsible • Relevant, willing to learn/do. • Prepared to enter the workforce in an entry-level HIM capacity • Knowledge of healthcare industry is helpful • Attention to detail, proficient, professional, knowledgeable & very qualified
C. Minutes Review – November 7, 2024	Motion to Approve by Stephanie
D. Environmental Scanning – How is 2025 Looking for You and Your Organization?	New HIPAA rule WA updated rule for retention of hospital medical records; (amendment to RCW 70.41.190) Sharon/UW Rad Onc – added more service lines for Revenue Integrity to support Becky/ UW - GenAI pilot with physicians; conversation with patient recorded. Patient signs release. Tool creates draft then physician reviews. Physician provides feedback on how well the tool worked. Stephanie/Datavant – shifting to more global fulfillment (offshore processing) for ROI. Organization has used more API bots (can pull range of record dates) past few years. Global fulfillment - different training environment.
E. HIIM Program Goals and Advisory Committee Charter • Any feedback on program goals or charter?	Reviewed Advisory Board Charter to confirm committee role and benefits.
F. Program Status and Evaluation Program Stats • Spring Enrollment – ~ 80 students	

- Graduates
 - HIT AAAS PPE students (14)
 - Coding Certificate (2)
 - Health Data Analyst Certificate (3)
- RHIT Exam Results (2024-2025): 5 students (4 passed), 80% pass
 - Domain 5 Compliance lowest scoring

- Perform quality assessments
- Monitor Health Information compliance and report noncompliance (e.g., coding, ROI, CDI)
- Maintain standards for Health Information functions (e.g., chart completion, coding accuracy, ROI turnaround time, departmental workflow)
- Monitor regulatory changes for timely and accurate implementation

Program Evaluation

- **Coder Apprenticeships:**
Continue to support coder apprenticeship/onboarding programs
 - Datavant Inpatient Coder Development Program (2 students participating)
 - HIIM 299 Special Projects – for coding practice post graduation (~99 hours). Placement ideas?
- **Shoreline 60th Anniversary Event** 5/8, 4-6pm
 - Program Showcase: Hands-on HIM activities, health record simulation demos

- Employer site could serve as a mentor – practice coding real records. Applying guidelines. Mentor audits results. This can help build new coder confidence. Would need access to encoder (students have access to AHIMA vlab tools).
 - Mary Huston is interested in supporting this work. Melanie to follow up on student placement and next steps.
- Could also position as internship (student employee) – interns can have access to EHR, coding tools.

• Open Enrollment HIIM Classes: Promote open enrollment classes for <u>summer</u> for CEU credit, to build job skills (see below). Classes start 7/1.	Summer session classes start 7/1 – see below. Anyone can register. HIIM 242 Spreadsheet Applications in Health Information Management (3 credits) HIIM 245 Release of Information Management Practice (2 credits) HIIM 243 HIM Job Search (1 credit)
G. Course Review: HIIM 235 HIM Projects • Review course outcomes and example assignment	Reviewed course description, outcomes, and sample assignment. Areas to consider: • Meeting management • Revenue cycle projects – process improvement, patient collections – meeting targets/goals LinkedIn Learning and UW class course outlines may provide ideas as well.
H. New CAHIIM Accreditation Standards for 2026: A competency-based education model • Review set of performance indicators and brainstorm ideas for sample assignments (see below) • Can you provide a real-world application on how you might do or assess these?	Use Miller's Pyramid to demonstrate competence levels: Knows, Knows How, Shows How, Does Reviewed the CAHIIM Performance Indicators below and brainstormed ideas: 2.1.4 Mentor others to support competence in the profession. (shows) 3.4.3 Conduct data queries to identify physician and practitioner compliance with regulatory, credentialing, and licensure requirements. (shows) • Deficiency analysis / stats – missing op reports. TJC, DNV accreditation • Copy and paste - compliance with facility guidelines, regulatory • Reports for Medstat office (clinicians need a certain # of procedures to be credentialed, have privileges) • Electronic signature – did the right level of clinician sign (or cosign). May tie to facility guidelines. 4.3.1 Examine the trends, applications, benefits, and risks of AI and machine learning. (knows) 4.3.2 Identify various artificial intelligence applications and other advanced technologies used in healthcare operations. (knows) 4.3.3 Examine data generated from advanced digital applications to review the security, authenticity or reliability of the data generated. (shows) • Data generated from AI results. Digital app – AI assisted coding. Assess bias, hallucinations

	6.3.1 Conduct audit reviews to detect any performance issues and flaws in the applications. (does) 6.3 Coding Technological Resources (does) • GenAI output (flaw of app) • CAC – reviewed performance of automated coding • Need to review any tool that supports automation • OCR for scanning – audit results 9.1.2 Take steps to ensure authorized access to the session and the privacy and confidentiality of communication. (shows) • VA return to office – mental health practitioners now in shared space with limited privacy. Project to review privacy protections in clinic. • Telehealth – how privacy is maintained • Text messaging / secure messaging • Parental access to records, under what conditions • Patient verification of access to portal 10.1.1 Practice shared decision-making with internal and external partners. (does)
I. Committee Schedule, Reminders • Proposed Next Meeting: November 6, 2025	Confirmed time. Melanie will schedule.
J. Adjournment	

COURSE TITLE: HIIM 235 – Health Information Management Projects

CREDITS: 4 credits (1 lecture, 3 lab)

COURSE DESCRIPTION:

Students learn basic project management skills while developing plans for a variety of health information management projects. Project management skills include managing project scope, timeline, risks, and costs as well as overall project planning.

COURSE OUTCOMES:

Upon the successful completion of the course, the student will be able to:

- Apply project management skills to health information management projects.
- Plan projects using project management tools.
- Demonstrate effective team and leadership skills when managing projects.
- Apply strategies for managing health information.
- Utilize data-driven performance improvement techniques for decision making.
- Develop training materials for various individuals, groups, and populations.
- Identify the impact of organizational change in relation to project risk.
- Advocate for health information services and resources that benefit patients, the organization, and the community.

EXAMPLE ASSIGNMENTS:

Team Project

- Project Charter
- Project Plan (using Monday.com)
- HIPAA Training Presentation
- Project Status Report
- HIPAA Training Presentation Recording

Individual Assignment: HIPAA Training Infographic