

Participant Survey

**Community Employment Program (CEP) at Shoreline Community College would like your feedback about the program. This survey has just four pages, and we will use the answers from this survey to help improve the services provided by CEP.**

**Thank you for taking the time to fill out the survey!**

1. How satisfied are you with the employment services you have received through CEP?

Very Unsatisfied

Unsatisfied

Neutral

Satisfied

Very Satisfied



\* 2. **Do you have a job currently?**

☐ Yes

☐ No

Currently Employed

3. What job skills have you learned while working with CEP staff?

- ☐ Professional manner- hygiene, clothing, quiet voices
- ☐ Attendance- punctual and consistent
- ☐ Computer skills-email, research, typing
- ☐ Workplace communication-coworkers, supervisors, natural supports, friendships
- ☐ Job preparation-interview skills, resume, certificates, training
- ☐ Job exploration-assessment, research
- ☐ Advocate- accommodations, needs

4. What are the top things that are going particularly well with your job? Give one to three specific examples of what is good:

5. What are some challenges you have encountered with your job? Give one to three specific challenges:

6. Do you feel supported by your job coach?

Not at all

Slightly

Moderately

Very






Extremely








7. How can your job coach improve in supporting you?

8. What kinds of additional supports do you need?






9. How good are CEP staff at communicating with you?

Very Poor	Poor	Acceptable	Good	Very Good
				

10. How happy are you with the way CEP staff treat you?

Very Unhappy	Unhappy	Neutral	Happy	Very Happy
				

11. How much do you feel valued and included while at work?

Not at all	Slightly	Moderately	Very	Extremely
				

If you want to, please tell us how it's going in your workplace community.

## Currently Unemployed

12. What job skills have you learned while working with CEP staff?

- ☐ Professional manner- hygiene, clothing, quiet voices
- ☐ Attendance- punctual and consistent
- ☐ Computer skills-email, research, typing
- ☐ Workplace communication-coworkers, supervisors, natural supports, friendships
- ☐ Job preparation-interview skills, resume, certificates, training
- ☐ Job exploration-assessment, research
- ☐ Advocate- accommodations, needs

13. Do you feel supported by your job coach?

Not at all	Slightly	Moderately	Very	Extremely
★	★	★	★	★

14. How can your job coach improve in supporting you?

15. What kinds of additional supports do you need?

16. How good are CEP staff at communicating with you?

Very Poor	Poor	Acceptable	Good	Very Good
★	★	★	★	★

17. How happy are you with the way CEP staff treat you?

Very Unhappy	Unhappy	Neutral	Happy	Very Happy
★	★	★	★	★

18. Do you feel good about the progress you are making toward your individual goals?

Very Poor

Poor

Acceptable

Good

Very Good



19. Do you feel like a valued member of the Shoreline Community College community?

Not at all

Slightly

Moderately

Very

Extremely



If you want to, please tell us how it's going in the Shoreline Community College community.

Satisfaction with CEP

20. CEP helps people find additional services and gives referrals to other programs and resources. What other services do you need assistance with?

- ☐ Finding a different volunteer site
- ☐ Solving problems with my volunteer site
- ☐ Talking with my DDA case manager or residential staff
- ☐ Transportation
- ☐ Finding housing
- ☐ Medical Services
- ☐ Counseling Services
- ☐ Independent Living Services
- ☐ Food Assistance
- ☐ Technology Assistance (finding or buying or using things like laptops, computers, smart phones)
- ☐ I don't need anything more at this time

What else do you need assistance with?

21. (Optional) If you would like CEP to contact you about finding these services, please leave your information here.

Name

Email Address (optional)

Phone Number (optional)

Thank you!

**Thank you very much for participating in this survey!**

**This survey was created by the Office of Institutional Assessment and Data Management at Shoreline Community College. If you have questions about this survey, please contact Sue Anne Lemkin at [slemkin@shoreline.edu](mailto:slemkin@shoreline.edu) or 206-533-6691.**

**22. (Optional) Please leave your contact information if you would like to have a follow-up conversation about your experiences with and ideas for CEP.**

Name

Email Address (optional)

Phone Number (optional)



Old Questions

from 2018 survey

23. What do you like about working with your job coach?

24. Name (optional)

25. CEP wants you to feel valued at Shoreline Community College

How much do you feel like a valued member of the community at Shoreline CC?

Not at all

Not Really

Neutral

Somewhat

Very Much



26. CEP wants you to feel valued at Shoreline Community College

How much do you feel like a valued member of the community at Shoreline CC?

Not at all!

Not Really

Somewhat

Very Much!



27. What's going well in your job search?

28. What do you like about working with your job coach?

29. Your CIEP staff want to communicate with you clearly and effectively.

How well is communication going with CIEP staff?

Very Badly

Not Well

OK

Very Well



30. How happy are you with the following examples of how people communicate and interact at CIEP?

	1 Very Unhappy	2 Unhappy	3 Somewhat Happy	4 Very Happy!
The way that CIEP staff members discuss things with you	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The way you are treated by CIEP staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The ways that communication happens between CIEP staff members	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

31. Do you need more job coaching supports from CIEP?

If yes, what kinds of supports do you need?

32. Now think about where you work. What does CIEP do that supports you in your work community?





33. What job skills have you learned while working with CIEP staff?

34. Think about where you live and about the people you interact with *outside* of work. How much do you feel like a valued member of your community?

Not at all!	Not Really	Somewhat	Very Much!
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you want to, please tell us how it's going in your community outside of work.

35. Your CIEP staff want to communicate with you clearly and effectively.  
How well is communication going with CIEP staff?

Very Badly	Not Well	OK	Very Well
			

36. How happy are you with the following examples of how people communicate and interact at CIEP?

	1 Very Unhappy	2 Unhappy	3 Somewhat Happy	4 Very Happy!
The way that CIEP staff members discuss things with you	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The way you are treated by CIEP staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The ways that communication happens between CIEP staff members	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

37. If you could have whatever job you'd like, what kind of employment would you want?  
You can answer with more than one dream job. :)

38. What can be made better about your job search?

39. How does CIEP make you feel like a valued member of the Shoreline Community College community?

40. CIEP wants to keep getting better at providing services to you. What kinds of services or actions can we do to make CIEP even better?

41. What job skills have you learned while working with CEP staff?

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