



2009-2010 Career Planning Guide Automotive General Service (GST) Technician –IBEST

Shoreline Community College 16101 Greenwood Avenue North Shoreline, Washington 98133 Length of Program: 45 credits Completion Award: Certificate of Proficiency	Approximate Quarterly Costs Check quarterly class schedule for Tuition Table Parking Fee Per Quarter Lab fee Books (total cost for program)	 \$15 \$63 \$200
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<http://www.shoreline.edu/auto.html>

PROGRAM DESCRIPTION

The General Service Technician (GST) program is a three-quarter job training program designed primarily for students interested in introductory automotive training. This program includes integrated basic education skills training (IBEST) and is team-taught by an automotive instructor and a basic education skills instructor. English as a Second Language students or students who desire further basic skills development are encouraged to apply. For the third quarter internship, students find jobs in dealerships, independent auto repair shops, or other automotive businesses. Students earn a certificate of proficiency upon graduation.

PROGRAM OUTCOMES

Students who successfully complete this program should be able to:

1. Understand and identify basic auto shop and personal safety parameters at auto repair facilities.
2. Perform basic automotive diagnosis and repair, and use the associated tools.
3. Identify and interpret suspension and steering concerns, and determine corrective action.
4. Inspect/diagnose and replace most brake components.
5. Diagnose fluid usage, level, leaks, and condition.
6. Identify, inspect, and test heating and air conditioning systems.
7. Diagnose and evaluate electronic systems and electrical features.
8. Understand work readiness behavior and skills.

CAREER OPPORTUNITIES

In Washington, the average entry level wage for automotive service technicians and mechanics is \$13.00 per hour (\$2,253 per month). Half of all automotive service technicians and mechanics earn between \$14.87 and \$25.19 per hour (\$2,577 and \$4,365 per month) www.WOIS.org 2009. For employment outlook, see the U.S. Dept. of Labor’s Occupational Outlook Handbook at <http://www.bls.gov/OCO/>.

POTENTIAL EMPLOYERS

- Retail and wholesale automotive dealers
- Independent automotive repair shops
- Automotive service facilities at department, automotive, and home supply stores
- Gasoline service stations
- Taxicab and automobile leasing companies
- Federal, state, and local governments

Automotive General Service (GST) Technician - IBEST

Shoreline Community College: Certificate of Proficiency

PROGRAM PREREQUISITES

CASAS test score of 220; ESL Level 5 or higher. Instructor interview; permission to register; valid driver's license; proof of insurability; some employers require drug testing.

PROGRAM REQUIREMENTS

3 Quarters

	Cr.	Gr.
First Quarter		
AUTOT 121 General Service Tech I	18	___
Second Quarter		
AUTOT 122 General Service Tech II	18	___
Third Quarter		
AUTOT 190 GST Internship	9	___
Total credits	45	

Every effort has been made to ensure the accuracy of the information in this publication. However, the information is subject to change without notice, and final career decisions are the responsibility of the reader.

EPC 7127
1-2010

STUDENT NAME	
STUDENT I.D.	
APPROVAL TO GRADUATE	
ADVISOR APPROVAL	DATE
DIVISION DEAN APPROVAL	DATE
CREDENTIALS APPROVAL	DATE