

## Online Student Satisfaction Survey Spring 2011

**Total Respondents** **44**

**1. Why did you choose to take an online class?**

<i>Schedule Flexibility</i>	<i>Distance</i>	<i>Prefer Online</i>	<i>Availability</i>	<i>Unanswered</i>
<b>55%</b>	<b>9%</b>	<b>11%</b>	<b>18%</b>	<b>7%</b>

**2. If an online course you wanted was not available, which option would you choose?**

<i>Find Another College</i>	<i>Not Take The Class At This Time</i>	<i>Take On Campus During The Day</i>	<i>Take On Campus During The Evening</i>	<i>Hope The Class Would Be Offered Online In Summer</i>	<i>Unanswered</i>
<b>14%</b>	<b>11%</b>	<b>52%</b>	<b>7%</b>	<b>9%</b>	<b>7%</b>

**3. The support and training was sufficient for your online classes?**

<i>Yes</i>	<i>No</i>	<i>Unanswered</i>
<b>73%</b>	<b>23%</b>	<b>4%</b>

**4. Which is your preferred web browser?**

<i>Firefox</i>	<i>IE 9</i>	<i>Safari</i>	<i>Unanswered</i>
<b>41%</b>	<b>36%</b>	<b>18%</b>	<b>5%</b>

**5. Did you check your web browser settings before taking a test?**

<i>Yes</i>	<i>No</i>	<i>Unanswered</i>
<b>45%</b>	<b>50%</b>	<b>5%</b>

**6. Did you have any computer difficulties when taking a test?**

<i>Yes</i>	<i>No</i>	<i>Unanswered</i>
<b>25%</b>	<b>73%</b>	<b>2%</b>

**7. Are there classes you like to see online in the future?**

the classes are ok, the problem is that data support is really poor. This classes need more video and audio interaction in order to fully understand the classes specifically when English is not the first language: for example Math, Accounting and others.

the video helps a lot. I am aware that video feed of hard due ot memory capacity and internet speed.. But if it is linked like, you-tube or even having the video recored for less than 3 minutes each.

No

Yes, I would like to see photography online. After I took the class, I realized that it would be really doable if it was completely online with teacher made power points and assigned readings.

I would also like to see more education courses online - I'm happy that child growth and development is available next quarter.

I would like to see more history courses online, especially US history, with a choise of instructor. It sucks that there is only one choice of instructor for profesors that teach us history classes online.

My major doesn't really allow for a whole lot of online classes. The only one I wish was offered more regularly online would be ARTH 226 Survey of Western Art: Modern/Postmodern.

Not sure at this time

All

More of the science or pre req's for the mlt program.

Yes, it would be nice to see more on line choices for summer quarter. Specially Algebra classes.

No

Math 80 please

Not particularly, I would rather be in a face to face class, because I feel I learn better that way, this is more of a second option.

no

Calculus and all Math and English course should be offered on-line -- best way to see if material is being adequately communicated in class. This particular class -- I felt did not utilize the computer well-- in that the schedule was not accurate by the teacher (he got presentations/and other things mixed up)- -also students were not informed well through Blackboard in this particular class. It is a great tool if you take advantage of it --so that we can spend little time discussing when particular events occur, etc.. I find it ironic that this class would be considered an on-line class even--more like a hybrid and 1/4 at that (o.k??)

No!!! Purely on-line do not work for me I would do much better if the on-line class had one day a week where the teacher was available in a class or office or be available to meet with students.

Anything but math

Will this next quarter I want to take math and esl class but the time doesn't meet what I want so hopefully there's an online class for math 099 this summer.

Well a few classes I am interested in are not offered every quarter, but this is a personal thing I think.

I would like to see every class offer a fully online version.

I would like online science courses with labs that can either be attended at the school or done at home and mailed in. I'm aware that such labs exist.

Math 142 and above

I prefer in person classes on campus.

Yes any of the Education classes.

The medical terminology class was well supported the Eng 230 was NOT.

Q1 & 2 need another option - I had no choice program decision/part of the class to take a hybrid class or the department was only offering as an on-line class.









**9. If you use a mobile device like iPhone or iPad, let us know which type you use**